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choose well.



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All efforts were exercised to ensure the guide's accuracy and inclusiveness. Any agencies, organizations, or program's inclusion in this guide should not imply endorsement by The Osceola Chamber, The Chamber Foundation, or The Build Back Better Regional Challenge Grant.

For more information about any non- profit, search GuideStar at www.guidestar.org for the most complete, up-to-date nonprofit data available.

If you would like to update or make changes to any listing, please contact info@theosceolachamber.com

Access to this guide is available 24/7 at www.theosceolachamber.com

#### **ADDICTION RECOVERY**

## Aspire Health Partners – Drug Treatment Services of Osceola County

2540 Michigan Avenue, Kissimmee, FL 34744 (**407**) **875-3700** 

www.aspirehealthpartners.com

(407) 875-3700 Ext. 3221

info@aspirehp.org

Substance Abuse, Mental Health, Counseling Services, Drug Treatment and Evaluation

#### **House of Freedom**

2311 North Orange Blossom Trail, Kissimmee, Fl. 34744

#### (407) 957-9077 / (888) 796-8040

www.houseoffreedom.com

Substance Abuse, Mental Health, Counseling Psychiatric Evaluation

#### Park Place Behavioral Health

206 Park Place Blvd, Kissimmee, FL 34741

(407) 846-0023 / (844) 943-7348

www.ppbh.org

Outpatient- Substance Abuse Treatment; Counseling and Therapy Group

#### **The Transition House**

3800 5th Street, St. Cloud, FL 34769 3501 W Vine Street Suite 319, Kissimmee, FL 34741

#### (407) 892-5700

www.thetransitionhouse.org

Drug Assistance Programs, Substance Abuse, Outpatient, Mental Health, and Residential Services

#### **Turning Point Counseling**

3112 17th St., St. Cloud, FL 34769

#### (407) 957-4176

Outpatient Alcohol, Substance Abuse Treatment and Counseling. Intervention Services, Relapse Prevention Program and Walk-In Drug/ Alcohol Testing

## SAMHSA's National Helpline (Substance Abuse and Mental Health Services Administration)

Treatment Referral Routing Service

1-800-662-HELP (4357)

www.samhsa.gov

Confidential, free, 24-hour-a-day, 365-day-a-year, information service, in English and Spanish, for individuals and family members facing mental and/or substance use disorders. This service provides referrals to local treatment facilities, support groups, and community-based organizations.

#### **ANIMAL SERVICES**

#### **Humane Society**

1255 23rd St. NW, Suite 450 Washington, DC 20037

#### (866) 720-2676 / (202) 452-1100

www.humanesociety.org

End the cruelest practices toward all animals. Care for animals in crisis.

#### **Osceola County Animal Services**

3910 Old Canoe Creek Rd, St. Cloud, FL 34769 **(407) 742-8000** 

#### www.osceolacountypets.com

Animal Shelter that provides temporary housing and care for stray, unwanted, and owner-relinquished animals. Adopting cats and dogs. Finding lost cats and dogs.

#### Pet Alliance of Greater Orlando

777 W. Central Boulevard, Orlando, FL 32805 **(407) 351-7722** 

#### www.petallianceorlando.org

Provides food, medical care, shelter and low-cost spay/neuter surgeries and animal wellness through our public veterinary clinics for dogs and cats until they find their new homes.

#### **SNIP It Clinic**

3096 Michigan Ave, Kissimmee, FL 34744 **(407)** 536-5898

www.letssnipit.org

Spay and Neuter Services for less.

#### **Pet Finder**

#### www.petfinder.com

Petfinder is an online, searchable database of animals who need homes. It is also a directory of nearly 11,000 animal shelters and adoption organizations across the U.S.



#### **ARTS AND CULTURE**

#### **Celebration Foundation**

610 Sycamore Street Suite 110, Celebration, FL 34747 **(407) 566-1234** 

www.celebrationfoundation.org

Building better community through the arts, culture, and education.

#### **Kissimmee Main Street**

421 Broadway Avenue, Kissimmee, FL 34741 **(407) 846-4643** 

#### www.kissimmeemainstreet.org

Kissimmee Main Street takes on the responsibility of promoting and preserving the historic venues and local treasures of the downtown. It offers local information, souvenirs, maps, attraction brochures, self-guided history, sculpture tours and is a great photo spot!

#### **Museum of Military History**

5210 West Irlo Bronson Memorial Hwy, Kissimmee, FL 34746

#### (407) 507-3894

#### www.museumofmilitaryhistory.com

The Museum of Military History provides education, awareness, knowledge and understanding of the American military experience through interactive, interpretive exhibits, workshops, lectures, publications, and outreach programs.

#### Osceola Arts

2411 East Irlo Bronson Highway, Kissimmee, FL 34744

#### (407) 846-6257

#### www.osceolaarts.org

Local Arts Agency for Osceola County and has produced over 150 performing and visual arts events each year. The mission of Osceola Arts is to promote, cultivate, and foster interest and participation in the arts by providing affordable and accessible programs and facilities that encourage artistic expression in the diverse community we serve.

#### Saint Cloud Main Street

903 Pennsylvania Ave, St. Cloud, FL 34769 **(407) 498-0008** 

#### www.stcloudmainstreet.org

Saint Cloud Main Street hosts a variety of events that contribute to their mission of encouraging ongoing economic development in conjunction with historic preservation.

### Osceola County Welcome Center and History Museum

4155 W. Vine Street, Kissimmee, FL 34741 **(407) 396-8644** 

#### www.osceolahistory.org

The mission of Osceola History is to collect, preserve, and share the County's history, promoting the area's cultural and natural heritage.

#### **Pioneer Village at Shingle Creek**

2491 Babb Road, Kissimmee, FL 34746

#### (407) 396-8644

www.osceolahistory.org

The Pioneer Village is comprised of a permanent collection of authentic structures which once stood in different areas of Osceola County.

#### Saint Cloud Heritage Museum

1012 Massachusetts Avenue, St. Cloud, FL 34769 **(407) 957-7587** 

<u>www.womansclubofstcloudfl.com/heritage-museum</u>

Saint Cloud Heritage Museum preserves historic records and artifacts of organizations and individuals involved in the history of St. Cloud and to honor their contributions by displaying that information in the museum for access by the public.



## CHILDREN AND FAMILY SERVICES

#### CRISIS & FOSTER CARE SERVICES

#### **Children's Advocacy Center Osceola**

704 Generation Point, Ste 301, Kissimmee, FL 34744 **(407) 742-1545** 

#### www.osceolakids.com

The purpose of a Children's Advocacy Center (CAC) is to provide services to children and non-offending family members that are victims of child sexual and physical abuse.

### Children's Home Society of Florida Osceola Visitation Center

111 East Monument Ave Suite 410 Kissimmee, FL 34741

#### (407) 460-8365

www.chsfl.org/locations/central/

Provides counseling services individuals, children, and families.

## Department of Childrens and Families (Child Abuse Services) (800) 962-2873

<u>www.myflfamilies.com/services/abuse/abuse-</u> hotline

The Florida Abuse Hotline serves as the central reporting center for allegations of abuse, neglect, and/or exploitation for all children and vulnerable adults in Florida.

#### **Eckerd Connects**

2599 W. Vine Street, Kissimmee, FL 34741 **(321) 253-0032** 

https://eckerd.org/

#### Foundation for Foster Children

2265 Lee Rd Suite 203, Winter Park, FL 32789 **(407) 422-4615** 

www.foundationforfosterchildren.org

Enhancing the lives of children in foster care through support and advocacy to create opportunities for a brighter future. FFC serves children in foster care ages 0-23 who are living with foster families, relative and non-relative families, and foster youth living in group homes or transitional homes.

#### **Embrace Families**

3600 Commerce Blvd, Building B, Suite 101, Kissimmee, FL 34741

#### (321) 442-8487

#### https://embracefamilies.org/

Embrace Families is committed to building a local system of care and services to vulnerable children in Central Florida. Cares for children who have been victims of abuse and/or neglect. All services from prevention and community outreach to case management, foster care and adoptions are provided. Provides foster, mentor, and adoption services along with volunteer opportunities.

## Florida Sheriffs Youth Ranches (800) 765-3797

www.youthranches.org

The Mission of the Florida Sheriffs Youth Ranches is to prevent delinquency and develop lawful, resilient, and productive citizens.

### Foster and Adoptive Parents Association (866) 913-0977

www.floridafapa.org

To support, educate, and advocate on behalf of foster and adoptive families.

#### **Give Kids the World Village**

210 South Bass Road · Kissimmee, FL 34746 **(407) 396-1114** 

www.gktw.org

Give Kids the World Village provides week-long, cost-free wish vacations to critically ill children and their families from around the world who want to visit Central Florida.

## Fostering our Future at Grace Landing (904) 344-3347

www.fosteringourfuture.info

Provides services that change the physical, social, mental and spiritual futures of homeless and foster children.

#### **Guardian Ad Litem**

3 Courthouse Square, Suite 100, Kissimmee, FL 34741

#### (407) 742-6655

www.guardianadlitem.org

www.galosceola.org

To advocate for the best interests of abused, abandoned, and neglected children by supporting the development, growth, and continuation of the Guardian ad Litem Program in Osceola County.

## CHILDREN AND FAMILY SERVICES

#### CRISIS & FOSTER CARE SERVICES

## National Center for Missing & Exploited Children

333 John Carlyle Street Suite #125, Alexandria, Virginia 22314-5950

#### 1-800-THELOST (1-800-843-5678)

www.missingkids.org

Report child sexual exploitation online at <a href="https://www.CyberTip.org">www.CyberTip.org</a>

## Sunshine Foundation The Dream Village

5400 County Road 547 N, Davenport, FL 33837 **(863) 424-4188** 

#### www.sunshinefoundation.org

To answer the dreams of children, ages three through eighteen, who have severe or profound physical/developmental/intellectual challenges or trauma from physical/sexual abuse, and whose families have limited income.

#### **One Hope United**

5749 Westgate Drive, Suite 202, Orlando, FL 32835 **(321) 441-1567** 

https://onehopeunited.org/

#### Howard Phillips Center for Children & Families

601 W. Michigan St., Orlando, FL 32805 **(407) 317-7430** 

www.arnoldpalmerhospital.com/facilities/the-howard-phillips-center-for-children-and-families
Provides children and families a support system and resources. They help toddlers with special needs, children who have been abused, and teens who lack access to healthcare with our comprehensive services.

#### **Impower Florida**

111 E Monument Ave., Ste 603, Kissimmee, FL 34741

#### (407) 304-8444

www.impowerfl.org

Leading non-profit mental health, substance misuse and child well-being organization dedicated to empowering the lives of those in need by offering personal attention, counseling, assistance and inspiration to help them reach their full potential and achieve individual success.

## CHILDREN EDUCATIONAL SERVICES

#### 4-H

1921 Kissimmee Valley Lane, Kissimmee, FL 34744-6107

#### (321) 697-3000

www.sfyl.ifas.ufl.edu/osceola/4-h-youth-development/

Offers before/after school programs, youth clubs and community service hours for high schoolers.

## Community Coordinated Care for Children, Inc. (4C)

## Early Learning Coalition of Osceola County (Head Start/Early Head Start)

1631 East Vine Street, Suite E, Kissimmee, FL 347444 (321) 219-6300

www.elcosceola.org

www.4cflorida.org

Childcare referrals to local early childcare providers, access to School Readiness and Voluntary Pre-Kindergarten financial assistance, and early intervention services promoting the healthy growth and development of children. Also operates Head Start and Early Head Start programs in Central Florida, childcare training, and administers the Childcare Food Program

#### **Education Foundation of Osceola County**

2310 New Beginnings Road, Suite 118, Kissimmee, FL 34744

#### (407) 870-4855

www.foundationosceola.org

Non-profit organization that works to bolster quality education within Osceola County School district through programs, scholarships, and other supports.

#### **UCP of Central Florida Osceola Campus**

1820 Armstrong Blvd, Kissimmee, FL 34741

(407) 852-3300 ext.6000

www.ucpcfl.org

To empower children with and without disabilities to achieve their potential by providing individualized support, education, and therapy services in an inclusive environment.

# CHILDREN / FAMILY MENTAL HEALTH SERVICES

#### **Aspire Health Partners**

2540 Michigan Avenue, Kissimmee, FL 34744 **(407) 875-3700** 

www.aspirehealthpartners.com

#### (407) 875-3700 Ext. 3221

Provides intensive wraparound services to children, adolescents, and young adults who are at risk of out-of-home placement due to mental health or substance abuse disorders.

## Children's Home Society of Florida Osceola Visitation Center

111 East Monument Ave, Suite 410 Kissimmee, FL 34741

#### (407) 460-8365

Counseling services through CHS can provide the help you've been longing for – for yourself, your child, and your family.

### Devereux Florida – West Osceola Orlando Location

#### **Orlando Campus**

6147 Christian Way, Orlando FL 32808 **(800) 338-3738 ext.176422** 

#### www.devereux.org

Clinical, therapeutic, educational, and employment programs and services that positively impact the lives of tens of thousands of children, adults – and their families.

#### Family Life Services Counseling Inc.

102 Park Place Boulevard Suite 2-A Kissimmee, FL 34741

#### (407) 374-0716

https://www.psychologytoday.com/us/therapists/family-life-services-counseling-inc-kissimmee-fl/138851

Bi-lingual English/Spanish counseling, BIP groups, anger management, parenting classes, substance abuse groups, domestic violence groups, marriage counseling, couple therapy, individual therapy, psycho-social and psychoeducational groups. Works on a sliding scale for those that don't have insurance.

#### The Children's Movement of Florida

3250 SW Third Avenue, Miami, FL 33129

#### (305) 646-7230

www.childrensmovementflorida.org Advocate for high-quality early learning opportunities, access to children's health care, and parent support programs in Florida.

#### Florida Parent Hotline

111 N Gadsden Street Tallahassee, FL 32301 **(850) 488.1752** 

#### http://www.healthyfamiliesfla.org/

Focus on relationships and family-centered practice, building trusting bonds with families to help them set and achieve their goals. Expertly trained home visitors help families mitigate life challenges, address trauma, and become the best parents they can be. Healthy Families is free and always voluntary.

#### National Parent Helpline 1-855-4A-PARENT / 1 (855) 427-2736

www.nationalparenthelpline.org Provides information & emotional support for parents and to empower parents & caregivers.

#### Healthy Families Orange & Osceola Howard Phillips Center for Children & Families

601 W. Michigan St., Orlando, FL 32805

#### (407) 317-7430

www.arnoldpalmerhospital.com/facilities/the-howard-phillips-center-for-children-and-families
Provides children and families a support system and resources. They help toddlers with special needs, children who have been abused, and teens who lack access to healthcare with our comprehensive services.

#### **A Helping Hand Counseling Center**

303 Commerce Center Drive St. Cloud, FL 34769 **(407) 450-5985** 

https://ahelpinghandcounselingcenter.com/ Provides Family Counseling, Individual, Couple, Group and Play Therapy, and Psychiatry services.

#### Park Place Behavioral Health

206 Park Place Blvd, Kissimmee, FL 34741 **(407) 846-0023 / (844) 943-7348** 

#### www.ppbh.org

Outpatient- Substance Abuse Treatment; Counseling and Therapy Group

#### Children's Advocacy Center (CAC)

704 Generation Point, Ste 301, Kissimmee, FL 34744

#### (407) 742-1545

#### www.osceolakids.com

Provides services to children and non-offending family members that are victims of child sexual and physical abuse.

## COUNSELING/MENTAL HEALTH SERVICES

## ACS Wellness Group Inc. (After Court Solutions)

326 West Oak Street, Kissimmee FL 34741 **(407) 944-1155** 

www.courtclass4u.com

Provides evaluations, counseling, and education programs. We provide services for individuals who have been court-ordered, as well as individuals who are not involved with the courts. We provide face-to-face services for individuals in Orange, Osceola, and Polk counties. Our online courses are approved nationwide.

#### **All Family Resource Center**

120 Broadway Avenue, Suite 204, Kissimmee, FL 34741

(321) 206-6560

www.allfamilyresourcecenter.com

#### **Aspire Health Partners**

2540 Michigan Avenue, Kissimmee, FL 34744 **(407) 875-3700** 

www.aspirehealthpartners.com

## Children's Home Society of Florida Osceola Visitation Center

111 East Monument Ave Suite 410 Kissimmee, FL 34741

#### (407) 460-8365

www.chsfl.org/locations/central/

Counseling services through CHS can provide the help you've been longing for – for yourself, your child, and your family.

### Community Counseling Center of Central Florida, LLC

3544 Edgewater Drive, Orlando, FL 32804-2922 **(407) 291-8009** 

www.ccccf.org

Parent Education Courses (offered in English and Spanish), Anger Management Courses (offered in English and Spanish), Family and Individual Counseling, Mental Health Assessments, Comprehensive Behavioral Health Assessments.

### Devereux Florida – West Osceola Orlando Location

#### Orlando Campus

6147 Christian Way, Orlando FL 32808

(800) 338-3738 ext.176422

www.devereux.org

Clinical, therapeutic, educational, and employment programs and services that positively impact the lives of tens of thousands of children, adults – and their families.

#### **Embrace Families**

3600 Commerce Blvd, Building B, Suite 101, Kissimmee, FL 34741

#### (321) 442-8487

#### www.embracefamilies.org

Embrace Families is committed to building a local system of care and services to vulnerable children in Central Florida. We care for children who have been victims of abuse and/or neglect. All services from prevention and community outreach to case management, foster care and adoptions are provided.

#### **Howard Phillips Center for Children & Families**

601 W. Michigan St., Orlando, FL 32805

#### (407) 317-7430

www.arnoldpalmerhospital.com/facilities/the-howard-phillips-center-for-children-and-families
Provides children and families a support system and resources. They help toddlers with special needs, children who have been abused, and teens who lack access to healthcare with our comprehensive services.

#### **Helping Hand Community Counseling**

305 Commerce Center Drive, St. Cloud, FL 34769 **(407)593-0254** 

www.helpinghandcommunitycounseling.org Help promote mental health with prevention services, counseling, intervention for those at risk, care, and support with recovery goals.

#### **Hospice of the Comforter**

480 West Central Parkway, Altamonte Springs, FL 32714

#### (407) 682-9090

www.adventhealth.com/hospicecare/adventhealth-hospice-care-central-florida Grief/Loss Counseling for Families and Children

## COUNSELING/MENTAL HEALTH SERVICES

#### **House of Freedom**

2311 North Orange Blossom Trail, Kissimmee, FL 34744

#### (407) 957-9077 / (888) 796-8040

www.houseoffreedom.com

Substance Abuse, Mental Health, Counseling Psychiatric Evaluation (Asistencia en Español)

#### Family Life Services Counseling Inc.

102 Park Place Boulevard Suite 2-A Kissimmee, FL 34741

#### (407) 374-0716

www.psychologytoday.com/us/therapists/family-life-services-counseling-inc-kissimmee-fl/138851
Bi-lingual English/Spanish counseling, BIP groups, anger management, parenting classes, substance abuse groups, domestic violence groups, marriage counseling, couple therapy, individual therapy, psycho-social and psycho-educational groups. Works on a sliding scale for those that don't have insurance.

#### Florida Parent Hotline

111 N Gadsden Street Tallahassee, FL 32301 **(850) 488.1752** 

http://www.healthyfamiliesfla.org/

Focus on relationships and family-centered practice, building trusting bonds with families to help them set and achieve their goals. Expertly trained home visitors help families mitigate life challenges, address trauma, and become the best parents they can be. Healthy Families is free and always voluntary.

#### **Impower Florida**

111 E Monument Ave Ste 603, Kissimmee, FL 34741 (407) 304-8444

www.impowerfl.org

Leading non-profit mental health, substance misuse and child well-being organization dedicated to empowering the lives of those in need by offering personal attention, counseling, assistance and inspiration to help them reach their full potential and achieve individual success.

#### **Turning Point Counseling**

3112 17th St., St. Cloud, FL 34769

#### (407) 957-4176

Outpatient Alcohol, Substance Abuse Treatment and Counseling. Intervention Services, Relapse Prevention Program and Walk-In Drug/Alcohol Testing

#### UCF Community Counseling Center UCF Main Campus (Student Success and Well-Being)

4000 Central Florida Blvd., Orlando, FL 32816 **(407) 823-2811** 

www.sdes.ucf.edu

Student Success and Well-Being is your go-to source for support and enhancement-from wellness, mental counseling, and career services, to housing assistance, and everything in between.

#### **DISABILITY SERVICES**

#### **Lighthouse Central Florida**

215 E. New Hampshire Street, Orlando, FL 32804

#### (407) 898-2483

www.lighthousecentralflorida.org
Offers an optimal blend of proven
rehabilitation training and real world
application to help individuals of all ages,
who live with any degree of vision loss, adjust
to their reality with grace and confidence so
that they can remain active, productive
members of our community.

#### **Division of Vocational Rehabilitation**

111 E. Monument Ave., Suite 413, Kissimmee, FL 34741-5774

#### (407) 846-5260

www.rehabworks.org

Federal State program that helps people with disabilities find and maintain employment and enhance their independence.

#### **DISABILITY SERVICES**

#### **Epilepsy Foundation of Central Florida**

109 Kirkman Road, Orlando, FL 32811

#### (407) 422-1416

www.epilepsyassociation.com

Serves the needs of those affected by epilepsy including advocacy, case management, medical services, prevention & education programs and information & referral services.

#### **Osceola Opportunity Center**

310 N. Clyde Avenue, Kissimmee, FL 34741 **(407) 847-6016** 

#### www.theopportunitycenter.net

Empowers individuals by providing personcentered vocational training, educational and social opportunities for adults with developmental disabilities.

#### **UCP of Central Florida Osceola Campus**

1820 Armstrong Blvd, Kissimmee, FL 34741 **(407) 852-3300 ext.6000** 

#### (407) 032-3300 ext.0

www.ucpcfl.org

To empower children with and without disabilities to achieve their potential by providing individualized support, education, and therapy services in an inclusive environment.

## DOMESTIC VIOLENCE RESOURCES

#### Help Now, Inc.

108 Church St. Kissimmee. FL 34741

24 Hour Hotline: (407) 847-8562 / 24 Hour Text

line: (321) 306-0677

Shelter: (407) 847-0128 / Outreach: (407) 847-

3286 / Administration: (407) 874-3260

#### www.help-now.webflow.io

The agency provides a temporary safe shelter for survivors of domestic abuse who are in danger and experience fear of abuse. Operates an emergency safe shelter, an outreach advocacy center and a 24-hour crisis line that allow victim survivors to access our services for safety and support.

## State of Florida Division of Victims Services (800) 226-6667

<u>www.myfloridalegal.com</u> Resources: Victim Services

#### **Victim Service Center of Central Florida**

2111 East Michigan Street, Suite 210, Orlando, FL 32806

#### (407) 254-9415

If you are in danger, call **9-1-1.** Crisis Line 407-500-HEAL

www.victimservicecenter.org

Serves all victims of sexual assault, violent crime and traumatic circumstance through free and confidential crisis intervention, therapy, advocacy, and outreach.

## National Domestic Violence Hotline (800) 799-7233 / Text "START" to 88788

www.thehotline.org

## EDUCATIONAL SERVICES - ADULT EDUCATION

#### **Adult Learning Center Osceola (ALCO)**

**ALCO Main Campus /** 2320 New Beginnings Road, Kissimmee, FL 34744 **/ (407) 518-8140** 

**ALCO Poinciana Campus /** 1030 Cypress Parkway, Poinciana. FL 34759

#### (407) 343-7341

#### www.osceolaschools.net/alco

English Courses (ESOL) / High School Diploma Courses (GED) / Adult Basic Education (ABE) Adult High School (AHS) / Integrated Education and Training (IET)

#### Osceola Technical College (oTECH)

Public adult technical center in Osceola County offering certificates directly associated with expanding skill level or preparing individuals for entry-level employment.

www.osceolaschools.net/otech

**Kissimmee (Main Campus)** 501 Simpson Road Kissimmee, FL 34744 **/ (407)** 344-5080

Poinciana Campus 1030 Cypress Parkway

Kissimmee, FL 34759 **/ (407) 343-7341** 

**St. Cloud Campus** 2901 17th Street St. Cloud, FL 34769 **/ (407) 343-7342** 

## **Tara Jacobs Brown Scholarship Foundation** https://tjbsf.org/

The foundation grants need-based and meritbased scholarships to deserving high school graduating seniors.

## EDUCATIONAL SERVICES - ADULT EDUCATION

#### The Osceola Library System

www.osceolalibrary.org

E.S.O.L. classes (English for speakers and other languages)

#### Valencia College

1800 Denn John Lane, Kissimmee, FL 34744 **(407) 582-1507** 

#### **Poinciana Campus**

3255 Pleasant Hill Rd., Kissimmee, FL 34746 **(407) 299-5000** 

www.valenciacollege.edu

#### **ELDERLY SERVICES**

## Alzheimer's Association Orlando - Chapter Headquarters

2170 W State Rd 434 Suite 300, Longwood, FL 32779 **(407) 951-7992 / (800) 272-3900 (24/7 Helpline)** 

www.alz.org/cnfl

Provides education and support to all those facing Alzheimer's and other dementias throughout our community, including those living with the disease, caregivers, health care professionals and families.

## American Association of Retired Persons (AARP) (888) 687-2277

(877) 342-2277 (Español)

www.aarp.org

#### **CARES Program**

## Comprehensive Assessment and Review for Long-Term Care Services Program

www.elderaffairs.org

#### **Senior Resource Alliance**

3319 Maguire Blvd Suite 100, Orlando, FL 32803 **(407) 514-1800** 

www.seniorresourcealliance.org

To promote the well-being, safety, and independence of Florida's seniors, their families, and caregivers

#### **Cornerstone Hospice Orlando**

5655 S Orange Avenue, Orlando, FL 32809 **(866) 742-6655** 

www.cornerstonehospice.org

## Department of Children and Families Adult Abuse & Neglect

Circuit Administration Address 400 West Robinson Street S-1106, Orlando, FL 32801

#### (407) 765-7482

Abuse Hotline (800)962-2873

www.myflfamilies.com/contact-us/circuit-9

## Elder Abuse - Victim Advocate Osceola County Sheriff's Office

2601 E Irlo Bronson Memorial Hwy, Kissimmee, FL 34744

(407) 348-2222 / (407) 348-1150

www.osceolasheriff.org

### Department of Elder Affairs - Florida Elder Helpline: 1-800-963-5337

www.elderaffairs.org

Services and information on senior services and programs

## Homeless Veterans Burial Program Grissom Funeral Home and Crematory

803 Emmett Street, Kissimmee, FL 34741 **(407) 847-3131** 

Provides personalized funeral and memorial services to Florida's Osceola County community.

#### Medicare 1-800-MEDICARE (1-800-633-4227)

www.medicare.gov

#### Orlando Health Center for Memory Disorders

32 W. Gore Street, Orlando, FL 32806

407-447-5971

www.orlandohealth.com

#### Osceola Council on Aging

700 Generation Point, Kissimmee, FL 34744 **(407) 846-8532** 

<u>www.osceolagenerations.org</u> <u>see page</u>

## Volunteers for Community Impact (RSVP Osceola, Foster Grandparents of Osceola)

121 W. Sproule Avenue, Suite 131 Kissimmee, FL 34741

#### (407) 298-4180

http://volunteersforcommunityimpact.org Encouraging mature adults, 55+, to use their energy, creativity, and experience to change the lives of others in Central Florida.

#### **GOVERNMENT OFFICIALS**

#### CITY OF KISSIMMEE OFFICIALS

#### www.kissimmee.gov

#### City Clerk's Office can be contacted at:

City of Kissimmee City Hall 101 Church Street, Suite 500, Kissimmee, FL 34741

(407) 518-2308

#### KISSIMMEE CITY MANAGER

Mike Steigerwald

E-mail: mike.steigerwald@kissimmee.gov

#### **DEPUTY CITY MANAGER**

**Desiree S. Matthews** 

E-mail: <u>desiree.matthews@kissimmee.gov</u>

#### ASSISTANT CITY MANAGER

**Austin Blake** 

E-mail: austin.blake@kissimmee.gov

## CITY OF KISSIMMEE COMMISSIONERS

#### www.kissimmee.gov

101 Church Street, Suite 500, Kissimmee. FL 34741

**MAYOR (SEAT 5)** 

Olga Gonzalez

(407) 518-2315

E-mail: olga.gonzalez@kissimmee.gov

**MAYOR (SEAT 1)** 

Olga Castano

(407) 518-2318

E-mail: <u>olga.castano@kissimmee.gov</u>

#### **MAYOR PRO-TEM SEAT 2)**

Angela Eady

(407) 518-2327

E-mail: Angela. Eady@kissimmee.gov

#### **COMMISSIONER (SEAT 3)**

Carlos Alvarez III

(407) 518-2326

E-mail: carlos.alvarez@kissimmee.gov

#### **COMMISSIONER (SEAT 4)**

**Janette Martinez** 

(407) 518-2325

E-mail: Janette.martinez@kissimmee.gov

#### CITY OF ST. CLOUD OFFICIALS

#### www.stcloudfl.gov

1300 9th Street Building A, 3rd Level, St. Cloud, FL 34769

**CITY CLERK** 

Ivy De La Cruz

(407) 957-7300

E-mail: ivy.delacruz@stcloudfl.gov

**CITY MANAGER** 

Veronica Miller

(407) 957-7301

E-mail: <u>CityManager@stcloudfl.gov</u>

**MAYOR (SEAT 1)** 

Nathan Blackwell

(407) 957-8401

E-mail: nathan.blackwell@stcloudfl.gov

#### **COUNCIL MEMBER (SEAT 2)**

Linette Matheny

(407) 957-8402

E-mail: <u>linette.matheny@stcloudfl.gov</u>

#### **DEPUTY MAYOR (SEAT 3)**

**Kolby Urban** 

(407) 957-8403

E-mail: kolby.urban@stcloudfl.gov

#### **COUNCIL MEMBER (SEAT 4)**

**Ken Gilbert** 

(407) 957-8404

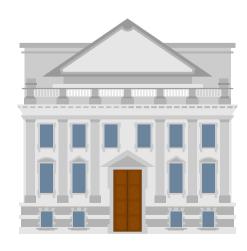
E-mail: <u>ken.gilbert@stcloudfl.gov</u>

#### **COUNCIL MEMBER (SEAT 5)**

Shawn Fletcher

(407) 957-8405

E-mail: <a href="mailto:shawn.fletcher@stcloudfl.gov">shawn.fletcher@stcloudfl.gov</a>



## OSCEOLA COUNTY CONSTITUTIONAL OFFICES

### CLERK OF CIRCUT OF COURT AND COMPTROLLER

Osceola County, Florida

Kelvin Soto, Esq.

2 Courthouse Square, Kissimmee, FL 34741

(407) 742-3500

www.osceolaclerk.com

#### **COUNTY SHERIFF**

Marcos R. Lopez

2601 E Irlo Bronson Memorial Hwy, Kissimmee, FL 34744

(407) 348-2222

www.osceolasheriff.org

#### PROPERTY APPRAISER

Katrina Scarborough

2505 E. Irlo Bronson Mem. Hwy. Kissimmee, FL 34744

(407)-742-5000

E-mail: <u>info@property-appraiser.org</u> <u>www.property-appraiser.org</u>

### SUPERVISOR OF ELECTIONS Mary Jane Arrington

2509 E. Irlo Bronson Mem. Hwy. Kissimmee, FL 34744

(407) 742-6000

E-mail: <u>soe@voteosceola.com</u> <u>www.voteosceola.gov</u>

## OSCEOLA COUNTY TAX COLLECTOR Bruce Vickers, CFC, CFBTO, ELC.

2501 E. Irlo Bronson Mem. Hwy. Kissimmee, FL 34744

(407) 742-4000

www.osceolataxcollector.org



## OSCEOLA COUNTY COMMISSIONERS

#### WWW.OSCEOLA.ORG

(407) 742-2000 1 Courthouse Square, Kissimmee, FL, 34741

#### COMMISSIONER DISTRICT 1

**Peggy Choudhry** 

E-mail: <a href="mailto:Peggy.Choudhry@osceola.org">Peggy.Choudhry@osceola.org</a>

#### **COMMISSIONER DISTRICT 2**

Viviana Janer

E-mail: Viviana.Janer@osceola.org

## COMMISSIONER DISTRICT 3 Brandon Arrington

E-mail: Brandon.Arrington@osceola.org

### COMMISSIONER DISTRICT 4 Cheryl Grieb

E-mail: Cheryl.Grieb@osceola.org

#### COMMISSIONER DISTRICT 5

**Ricky Booth** 

E-mail: <u>Ricky.Booth@osceola.org</u>

#### **COUNTY MANAGER**

**Don Fisher** 

E-mail: Don.Fisher@osceola.org

## OSCEOLA COUNTY SCHOOL BOARD

WWW.OSCEOLASCHOOLS.NET 817 Bill Beck Blvd., Kissimmee, FL 34744 (407) 870-4600

SUPERINTENDENT Dr. Mark Shanoff (407) 870-4008

E-mail: mark.shanoff@osceolaschools.net

DISTRICT 1 Teresa "Terry" Castillo (407) 870-4009

E-mail: Terry.Castillo@osceolaschools.net

DISTRICT 2 Julius Melendez (407) 870-4009

E-mail: <u>Julius.Melendez@osceolaschools.net</u>

DISTRICT 3 Jon Arguello (407) 870-4009

E-mail: Jon.Arguello@osceolaschools.net

DISTRICT 4 Heather Kahoun (407) 870-4009

E-mail: Heather.Kahoun@osceolaschools.net

DISTRICT 5 Erika Booth (407) 870-4009

E-mail: Erika.Booth@osceolaschools.net

## FLORIDA LEGISLATURE – SENATORS

DISTRICT 25 REPRESENTATIVE Victor M. Torres, Jr.

101 N. Church Street, Suite 305, Kissimmee, FL 34741

(407) 846-5187

www.flsenate.gov/Senators/S25

## HOUSE OF REPRESENTATIVES

#### WWW.MYFLORIDAHOUSE.GOV/ REPRESENTATIVES

#### **DISTRICT 45 REPRESENTATIVE**

**Carolina Amesty** 

6735 Conroy Road Suite 421, Orlando, FL 32835-3566 **(407) 271-4011** 

### DISTRICT 46 REPRESENTATIVE

Kristen Aston Arrington

3 Courthouse Square Room 219, Kissimmee, FL 34741

(407) 846-5016

**DISTRICT 35 REPRESENTATIVE** 

VACANT

DISTRICT 47 REPRESENTATIVE

Paula A. Stark

1930 Fortune Road, Kissimmee, FL 34744 **(407) 846-5150** 



#### **US CONGRESS**

#### Florida State Senator Rick Scott

225 East Robinson Street, Suite 410, Orlando, FL 32801

#### (407)872-7161

www.rickscott.senate.gov

#### Florida State Senator Marco Rubio

201 S. Orange Ave, Suite 350 Orlando, FL 32801 **(407)254-2573** 

www.rubio.senate.gov

#### District 9 Congress

**Darren Soto** 

804 Bryan Street Kissimmee, FL 34741

(407) 452-1171

https://soto.house.gov/

#### **EMERGENCY SERVICES**

911 FMFRGFNCY - 911

#### 2-1-1 COMMUNITY RESOURCE (UNITED WAY) – 211

#### **Heart of Florida United Way**

Dr. Nelson Ying Center 1940 Cannery Way Orlando, FL 32804

#### (407) 835-0900

For immediate help with a crisis, please call 2-1-1. <u>www.hfuw.org</u>

#### **Catholic Charities of Central Florida**

1819 N Semoran Blvd Orlando, FL 32807 Main Line/Financial Assistance: **(407) 658-1818** Immigration Legal Services: **(407) 658-0110** Comprehensive Refugee Services: **(407) 277-1938** www.cflcc.org

Financial Assistance. Family Stability Program. Food Assistance. Healthcare. Behavioral Health Services. Medical & Dental Clinics. Immigrants & Refugees.

#### **Emergency Travel Information - 511**

www.fl511.com

#### **FEMA**

FEMA Helpline (800) 621-3362

www.fema.gov

FEMA's mission is to help people before, during and after disasters, and our core values and goals help us achieve it.

#### National Suicide Prevention Lifeline Lifeline-Suicide Crisis

You can always talk to someone by calling the Lifeline at 988 www.988lifeline.org

#### **Osceola County Emergency Services**

2586 Partin Settlement Road, Kissimmee, FL 34744 **(407) 742-9000** 

www.osceola.org

Protect the people of Osceola County through a comprehensive, all hazards emergency management system of prevention, preparedness, response, recovery and mitigation.

## Red Cross Orange County Office

5 N. Bumby Ave. Orlando, FL 32803

(407) 894-4141

www.redcross.org

## EMPLOYMENT ASSISTANCE

#### **Osceola Career Center**

Valencia College, 1800 Denn John Lane, CIT Building, Suite 300, Kissimmee, FL 34744 (Parking Available in Lot G)

(800) 757-4598

<u>www.careersourcecentralflorida.com</u> <u>www.employflorida.com</u>

#### **Eckerd Connects**

2599 W. Vine Street, Kissimmee, FL 34741 (321) 253-0032

https://eckerd.org/

#### Goodwill Job Center Kissimmee Location

1356 E Vine St, Kissimmee, FL 34744

(407) 932-0002

www.goodwillcfl.org

## EMPLOYMENT ASSISTANCE

## Florida Department of Economic Opportunity (DEO)

Reemployment Assistance Programs (800) 204-2418

#### **FRAUD HOTLINE 800-342-9909**

www.floridajobs.org

#### The Opportunity Center Inc.

310 N. Clyde Avenue, Kissimmee, FL 34741 **(407)847-6016** 

www.theopportunitycenter.net

Empowering individuals by providing employment placement, training, and community integration for adults with disabilities.

### To Report Unemployment Fraud 1-800-342-9909

#### **FINANCIAL ASSISTANCE**

#### **All Family Resource Center**

120 Broadway Avenue, Suite 204, Kissimmee, FL 34741

(321) 206-6560

www.allfamilyresourcescenter.com

#### Capital Good Fund (866) 584-3651

www.capitalgoodfund.org/en/

Nonprofit, U.S. Treasury-certified Community Development Financial Institution that helps people fix their finances.

#### **Catholic Charities of Central Florida**

1819 N Semoran Blvd Orlando, FL 32807 Main Line/Financial Assistance: **(407) 658-1818** Immigration Legal Services: **(407) 658-0110** Comprehensive Refugee Services: **(407) 277-1938** www.cflcc.org

Financial Assistance. Family Stability Program. Food Assistance. Healthcare. Behavioral Health Services. Medical & Dental Clinics. Immigrants & Refugees.

### Church & Community Assistance Program, Inc. (C.C.A.P.)

800 Office Plaza Blvd Ste. 405 Kissimmee. FL 34744

#### Tel (407) 750-6017

www.ccapflorida.org

Provides financial assistance, food, employment services, housing referrals, mentoring, and guidance to aid individuals and families in achieving self-sufficiency.

#### **Jewish Family Services**

The George & Madeline Wolly Center

2100 Lee Road, Winter Park, FL 32789

#### (407) 644-7593

www.jfsorlando.org

Provides services that stabilize individuals and families in crisis and enhances the quality of life across generations to all members of the Central Florida Community.

#### **Low Income Home Energy Assistance Program**

700 Generation Point, Kissimmee, FL 34744

#### (407) 846-8532

<u>www.osceolagenerations.org/low-income-home-energy-assistance-program/</u>

Provides financial assistance to low-income households in meeting the cost of home heating and cooling to Osceola County residents.

#### **Mercy Foundation**

113 N Dillingham Ave, Kissimmee, FL 34741

#### 1-833-Mercy-FL 1-833-637-2935

https://mercyfoundationusa.org/

#### **Mustard Seed of Central Florida**

12 Mustard Seed Lane, Orlando, FL 32810 **(407) 875-2040** 

#### www.mustardseedfla.org

Provides families in need with furniture that may include a sofa, beds, table, chairs, a dresser or shelves and clothing.

### Osceola County Housing and Community Services

1392 E. Vine Street, Kissimmee, FL 34744

(407) 742-8400

www.osceola.org/locations/housing-and-community-services-office.stml

<u>www.osceola.org/agencies-departments/human-services/housing/section-8-program/</u>

Assists participants with monthly rental payments. The program also ensures that the families have a safe, decent, and sanitary place to live.

#### **FINANCIAL ASSISTANCE**

#### Saint Vincent de Paul Main Helpline: (407) 889-4706 Kissimmee (Corpus Christi) (407) 791-5597

www.svdporlando.org

Assists those in financial difficulties with rent, utility, housing deposits and/or car donations.

#### Salvation Army of Osceola County

700 Union Street, Kissimmee FL 34741

(407) 944-9968

www.salvationarmyflorida.org/osceola

Provides emergency assistance for families with rent, utilities, and other services

#### **FOOD ASSISTANCE**

#### A Place for Grace

1209 Florida Avenue, St. Cloud, FL 34769 (**407**)-**593-2969** 

www.aplace4grace.com

A Place for Grace Ministries assists & empowers individuals towards self-sufficiency.

#### Assembly of God Ebenezer Church

4555 W Irlo Bronson Memorial Highway Kissimmee, FL 34746

(407) 800-3088

#### **Centro Cristiano Getsemani**

307 Church Street Kissimmee, FL 34741 **(407) 250-2656** 

#### Church and Community Assistance Program, Inc.

1143 Parnell Street, Kissimmee, FL 34741

(321) 262-9031

https://www.ccapflorida.org/

#### **Church of Agape Love**

1548 Tallahassee Blvd. Intercession City, FL 33848 **(863) 651-6878** 

#### **Destination Life**

400 Church Street, Unit 108, Kissimmee, FL 34741

(407) 449-2727

https://destinationlife.net/

#### **Faith Family Outreach**

317 N. Randolph Avenue, Kissimmee, FL 34741

(407) 484- 6683

https://www.facebook.com/FaithFamilyOutreachMinistries/

#### Families Unidas, Inc.

2031 Simpson Road, Kissimmee, FL 34743 **(407) 348-6461** 

#### **Heaven on Earth Church**

810 Hoagland Blvd., Kissimmee, FL 34741

(863) 207-2490

https://www.heavenonearthchurch.net/

#### **Holy Redeemer Catholic Church**

1603 Thacker Avenue, Kissimmee, FL 34741 **(407) 847-2500** 

www.hredeemer.org/food-pantry

#### **Hope Partnership**

2420 Old Vineland Road, Kissimmee, FL 34746 **(321) 677-0245** 

www.thehopepartnership.org

#### Iglesia Cristiana El Caballero De La Cruz

301 Church Street, Kissimmee, FL 34741

(407) 486-1196

https://caballerodelacruzministries.org/

#### Iglesia Cristiana Renuevo

290 Competition Drive, Kissimmee, FL 34743 **(407) 870-0083** 

https://www.ministeriosrenuevo.org/

#### Iglesia De Dios Pentecostal MI St. Cloud

1122 Kentucky Ave., St. Cloud, FL 34796

(407) 593-2936

https://www.facebook.com/IdpmiSt.Cloud/

#### Iglesia De Dios Pentecostal MI

2519 Fortune Road, Kissimmee, FL 34744

(407) 348-7705

https://www.facebook.com/pages/Iglesia-De-Dios-Pentecostal-Mi

#### **FOOD ASSISTANCE**

#### La Nueva Jerusalem

4925 Old Pleasant Hill Road, Kissimmee, FL 34759 **(407) 933-2622** 

https://www.nuevajerusalen.com/

#### **Life Changing Global Ministries**

2727 N. John Youg Parkway, Kissimmee, FL 34741 **(407) 483-7938** 

https://www.facebook.com/LCGMFLORIDA/

#### **Miracle Temple Ministries**

4390 Old Pleasant Hill Road, Poinciana, FL 34758 **(407) 343-1644** 

www.mtminternational.org/mtm\_kissimmee\_fl

#### Mt. Zion Seventh Day Adventist Church

2123 N. Smith Street, Kissimmee, FL 34744 **(407) 847-009** 

https://www.mtzionsda.org

#### **New Faith Community Church**

5000 Holopaw Road, Holopaw, FL 34773

(407) 892-1285

www.holopaw.church

#### Nazaret Casa de Dios

3051 Lions Court, Kissimmee, FL 34741

(407) 442-9861

https://www.iglesianazaret.net/

#### **Pantry Planters**

115 N. Stewart Ave., Kissimmee FL 34741

(407) 986-7949

www.pantryplanters.org

Mission is to eradicate hunger in Central FL through education, support, and mentorship for those with a passion to feed the hungry

#### The Salvation Army Osceola

700 Union Street, Kissimmee, FL 34741

(407) 944-9968

www.salvationarmyflorida.org/osceola

#### Osceola Council on Aging Food Bank

700 Generation Point, Kissimmee, FL 34744 **(407) 846-8532** 

<u>www.osceolagenerations.org/services/nutrition/food</u> <u>-pantry/</u>

#### Solid Rock Church of God

1904 North Michigan Avenue, Kissimmee, FL 34741 **(407) 847-3500** 

www.wearerocksolid.church

#### St. Rose of Lima Church

3880 Pleasant Hill Rd, Kissimmee, FL 34746 **(407) 932-5004** 

www.saintroseoflimacc.org

#### The Altar Saint Cloud Vineyard

1215 Old Hickory Tree Road, St. Cloud, FL 34771 **(407) 892-1668** 

www.altarcc.com

#### **HEALTHY OSCEOLA**

#### WE ARE HEALTHY OSCEOLA!

Included in The Chamber Foundation's scope of work is to convene a Health Leadership Council to craft solutions to positively impact health outcomes in Osceola County. The Health Leadership Council, comprised of the leadership of private & public health organizations, oversees planning & implementation of health focused initiatives. The HLOC meets monthly to review data, identify gaps in services, and craft solutions to improve healthcare access, delivery, equity, and outcomes in Osceola County.

A key strategy in our efforts to improve community health is our Healthy Osceola public awareness campaign. Residents are encouraged to monitor the following key health numbers:

- Blood pressure
- Body Mass Index (BMI)
- Blood Sugar
- Cholesterol

Knowing these key health numbers can identify early on any warning signs and give residents the opportunity to make the any lifestyle changes to improve their health. Establishing healthy habits can prevent chronic diseases and lead to a healthier tomorrow.

For more information, please visit www.healthyosceola.org

#### **HEALTH SERVICES**

### AIDS Hotline, CDC National Hotline 1-800-232-4636

#### **All Family Resource Center**

120 Broadway Avenue, Suite 206 Kissimmee, FL 34741

#### (321) 206-6560

<u>www.allfamilyresourcecenter.com</u> Free HIV Testing

## American Cancer Society 1-800-227-2345

https://www.cancer.org/

#### Osceola Council on Aging

700 Generation Point, Kissimmee, FL 34744 **(407) 846-8532** 

www.osceolagenerations.org

## Dental Care Access Foundation (407) 898-1525

### **Dental Assistance for Uninsured Adults- Osceola Christian Ministries**

700 Union Street, Kissimmee, FL 34741

(407) 944-9968

www.rightservicefl.org

Osceola Christian Ministries offers free extractions/fillings to uninsured adults who are less than 200% of federal poverty level.

## Department of Veteran's Affairs Kissimmee Community Outpatient Clinic

701 Union Street, Kissimmee, FL 34741

(407) 518-5004

www.va.gov

#### Florida Department of Health-Osceola County

1875 Fortune Road, Kissimmee, FL 34744

(407) 343-2000

http://osceola.floridahealth.gov School Health, Immunizations, WIC, Healthy Start, Tabacco Prevention, Environmental Health, Infectious Disease. HIV/AIDS

#### WIC at St. Cloud

1050 Grape Avenue, St. Cloud, FL 34769

#### (407) 343-2085

Nutrition program for Woman and children under 5

#### **WIC at Poinciana**

109 North Doverplum Avenue, Poinciana, FL 34758 **(407) 343-2085** 

Nutrition program for Woman and children under 5

#### **Grace Medical Home**

1417 East Concord Street, Orlando, FL 32803

(407) 936-2785

www.gracemedicalhome.org

#### **Healing the Children**

PO Box 608432, Orlando, FL 32860

(407) 877-9311

https://www.htcflorida.org/

Pediatric medical and surgical care for children with uninsured families.

#### **Healthy Start Coalition of Osceola County**

1014 Pennsylvania Avenue, St. Cloud, FL 34769

(407) 891-9199

www.healthystartosceola.org

### Home Instead of Orange and Osceola (407) 445-8885 1-888-383-3539

www.homeinstead.com

Provides caregivers for elders.

#### **Hope and Help**

4122 Metric Drive, Suite 800, Winter Park, FL 32792 **(407) 645-2577** 

www.hopeandhelp.org

Case Management and support services for HIV individuals

## Hospital Homebound (407) 343-8703

www.fldoe.org

Assistance for homebound or hospitalized students

### Medicare Health Insurance 1-800-633-4227

1-600-633-4227

www.medicare.gov

## McCormick Research Institute Heavenly Hooves and Horses

4651 Rummell Road, St. Cloud, FL 34771

(407) 933-7433

www.mccormick.us

Provides equine-assisted therapies to veterans and individuals with disabilities.

#### **HEALTH SERVICES**

#### **New Season Treatment Center- Mid Florida**

1507 John Young Parkway, Suite A, Kissimmee, FL 34741

(407) 933-8331

www.newseason.com

### National Marrow Donor Program 1-800-MARROW-2 1-800-627-7692

www.bethematch.org

National Bone Marrow Registry/Donation of Bone Marrow

#### One Blood-Florida Blood Center

1029 North John Young Parkway, Kissimmee, FL 34741

(407) 847-5747

www.oneblood.org

Blood Donation Location for Osceola County

#### **Orange Blossom Family Health Clinic**

2711 North Orange Blossom Trail, Suite A, Kissimmee. FL 34744

(407) 428-5751

http://obfh.org

Affordable patient centered services for all community members regardless of their financial status.

#### **Osceola Community Health Services**

Corporate/Administrative Office 1877 Fortune Rd., Kissimmee, FL 34744

(407) 943-8600

www.osceolahealthcare.org See page 50

#### Osceola County Christian Ministry Center- Clinic

700 Union Street, Kissimmee, FL 34741

(407) 944-1264

http://FBCKissimmee.com

Free Clinic for Uninsured Adults.

#### **Osceola Pregnancy Center**

1340 West Columbia Street, Kissimmee, FL 34741 **(407) 846 9101** 

www.opchelp.org

Counseling, baby item provisions, information, and referrals

#### Park Place Behavioral Health

200 Park Place Blvd. Kissimmee, FL 34741

#### (407) 846-0023

www.ppbh.org

Baker Act Receiving Facility for Osceola County

#### Planned Parenthood of Greater Orlando-Kissimmee Health Center

610 Oak Commons Blvd, Kissimmee, FL 34741

#### (407) 246-1788

www.plannedparenthood.org

Low-Cost Reproductive Health

#### Shepherd's Hope

101 S. Westmoreland Drive, Orlando, FL32805

#### (407) 876-6699 Ext. 248

www.shepherdshope.org

Medical care for homeless and uninsured

#### St. Thomas Aquinas Medical Clinic

510 Brown Chapel Road, St. Cloud, FL 34769

#### (407) 593-1256

Medical clinic for uninsured residents of Osceola County

#### SWAT- Students Working Against Tabacco 1-850-245-4144

www.SWATFlorida.com

#### **Our Legacy**

601 S. Destiny Road, Suite 400, Maitland, FL 32751

1-866-344-2076 (407) 543-4108

<u>www.Ourlegacyfl.org</u>
Tissue and Organ Donation Services

#### **HOSPITALS**

#### AdventHealth Celebration

400 Celebration Place, Celebration, FL 34747 **(407)303-4000** 

www.adventhealth.com

#### AdventHealth Kissimmee

2450 N. Orange Blossom Trail, Kissimmee, FL 34744 **(407) 846-4343** 

www.adventhealth.com

#### **HCA Florida- Osceola Hospital**

700 W. Oak Street, Kissimmee, FL 34741

(407) 846-2266

www.HCAFloridaHealthcare.com

#### **HCA Florida- Poinciana Hospital**

325 Cypress Parkway, Kissimmee, FL 34759

(407) 530-2000

www.HCAFloridaHealthcare.com

#### Orlando Health ER & Medical Pavilion

1001 E. Osceola Parkway, Kissimmee, FL 34744 **(407) 842-1270** 

www.orlandohealth.com

#### Orlando Health St. Cloud Hospital

2906 17th Street, St. Cloud, FL 34769

(407) 892-2135

www.orlandohealth.com

#### **HOMELESS SERVICES**

#### **A Place for Grace**

1209 Florida Avenue, St. Cloud, FL 34769

(407) 593-3967

www.aplace4grace.com

Clothes, food, personal hygiene items, and spiritual counseling

#### **Cornerstone Family Church**

2925 Canoe Creek Road, St. Cloud, FL 34769

(407) 892-3300

www.cornerstonefamily.com

Offers free hot meals

#### **Destination Life**

400 Church Street, Unit 108, Kissimmee, FL 34741 **(407)** 449-2727

https://destinationlife.net/

Offers Hot food and necessary items for individuals in need.

#### **Fighting for Our Heroes Foundation**

2763 Scarborough Drive, Kissimmee, FL 34744

(407) 414-8232 (407)300-7102

www.FFOHF.org

Homeless Veterans Outreach. Call First

#### First United Methodist Church

1000 Ohio Avenue, St. Cloud, FL 34769

(407)892-3128

www.firstchurchstcloud.com

Offers free hot meals. Cold shelter when the temperature drops below 40 degrees.

#### St. Luke and St. Peter Episcopal Church

2745 Canoe Creek Road, St. Cloud, FL 34772

(407)892-3227

www.slspepiscopalchurch.org

Offers Hot Meals

#### Salvation Army Orlando- Men's Shelter

624 Lexington Avenue, Orlando, FL 32804

(407)423-8581

www.orlando.salvationarmyflorida.com

Offers a men's shelter for homeless individuals.

#### Salvation Army- Women and Children Shelter

400 W. Colonial Drive, Orlando, FL 32804

(407)423-8581

www.orlando.salvationarmyflorida.com

Offers a women and children shelter for homeless individuals.

#### Salvation Army of Osceola County

700 Union Street, Kissimmee FL 34741

(407) 944-9968

www.salvationarmyflorida.org/osceola

Provides emergency assistance for families with rent, utilities, and other services

#### The Altar St. Cloud Vineyard

1215 Old Hickory Tree Road, St. Cloud, FL 34771

(407)892-1668

www.altercc.com

Food bank, Access Florida location, and offers hots meals.

#### **HOUSING SUPPORT**

#### **Coalition for the Homeless**

18 N. Terry Avenue, Orlando, FL 32801 **(407) 625-5300** 

www.centralfloridahomeless.org

#### **Covenant Hope Center**

5931 E Colonial Drive, Orlando, FL 32807

#### (407)482-0404 1-800-441-4478

www.covenanthousefl.org

Provides housing, community, education, employment, parenting, and spiritual support and walk-in services to youth experiencing homelessness.

## Habitat for Humanity of Greater Orlando and Osceola County

4116 Silver Star Road, Orlando, FL 32808 122 W Sproule Avenue, Kissimmee FL 34741

(407)648-4567

www.habitatorlando.org

#### HOME

924 Determination Way, Suite 102, Kissimmee, FL 34741

#### (407)932-0413

www.aspirehealthpartners.com

Transitional Housing and related services for homeless families

#### **Hope Partnership**

122 W. Sproule Avenue, Kissimmee, FL 34741 **(321)677-0245** 

www.thehopepartnership.org

#### **Orange County Youth Shelter**

1800 E. Michigan Street, Orlando, FL 32806 **(407)836-7626** 

Ages 12-18

#### **Orlando Rescue Mission**

1521 W. Washington Street, Orlando, FL 32805 **(407)422-4855** 

www.ourm.org

#### **JUVENILE JUSTICE**

#### CINS/FINS Program Children's Home Society

5768 S. Semoran Blvd, Orlando, FL 32822

#### (407)896-2323

www.chsfl.org

Aids and professional counseling services for youth and their families, who are troubled or who just need additional support and mentoring.

#### **Eckerd Project**

2599 W. Vine Street, Kissimmee, FL 34741

#### (321) 253-0032

http://eckerd.org

Provides and share solutions that promote the wellbeing of children, young adults, and families in need of a second chance.

## Florida Department of Juvenile Justice Incident Hotline

1-800-355-2280

www.djj.state.fl.us

#### Florida Youth Challenge Academy

5629 State Road 16 West, Bldg. 3800, Starke, FL 32091

#### (904)414-3922 1-866-276-9304

www.floridayouthchallengeacademy.org Voluntary 6-month residential placement for youth 16 years or older.

#### **New Beginnings Educational Complex**

2599 W. Vine Street, Kissimmee, FL 34741 **(407)348-4466** 

#### Orange Regional Juvenile Assessment & Detention Center

2800 S. Bumby Avenue, Orlando, FL 32806 **(407)897-2800** 

www.djj.state.fl.us

#### **Osceola County Clerk of Courts**

2 Courthouse Square, Kissimmee, FL 34741 **(407)742-3500** 

www.osceolaclerk.com

Information and services regarding juvenile dependency or delinquency

#### **Teen Court**

2 Courthouse Square, Suite 3100, Kissimmee, FL 34741

#### (407) 742-2465

https://ninthcircuit.org/programs-services/teencourt

#### **LEGAL SERVICES**

#### **Catholic Charities of Central Florida**

1918 N. Semoran Blvd., Orlando, FL 32807

#### 1-888-658-2828 (407)658-1818

www.cflcc.org

Assists with adoption, food bank, emergency services, homeless and transitional services, health services, senior housing programs, refugee services, financial assistance, and other miscellaneous services.

#### **Community Legal Services of Mid-Florida**

800 N. Main Street, Kissimmee, FL 34744

(407)847-0053

www.clsmf.org

Legal assistance for low-income individuals

#### Florida Department of Revenue

3101 W. Vine Street, Suite 105, Kissimmee, FL 34741

1-800-622-5437 (case status)

**1-877-769-0251 (payments)** http://floridarevenue.com

Child Support, Establish Paternity

#### **IDignity Osceola**

122 W. Sproule Street, Kissimmee, FL 34741 **(321) 677-0245** 

Provides assistance to those experiencing homelessness with securing identification inlcuding birth certificates and Florida identification cards

### Immigration Legal Aid of Orange County Bar Assoc.

100 E. Robinson Street, Orlando, FL 32801

(407) 841-8310

www.legalaidocba.org

#### Office of Public Defender

2 Courthouse Square, Suite 1600, Kissimmee, FL 34741

(407) 742-7100

www.orlandopubdef.com

#### Office of the State Defender

2 Courthouse Square, Suite 3500, Kissimmee, FL 34741

(407) 742-5200

www.sao9.net

#### Osceola County Jail

402 Simpson Road, Kissimmee, FL 34744

(407) 742-4444

<u>www.osceola.org</u>

#### Osceola County Bar Association

P.O. Box 451615, Kissimmee, FL 34745

1-800-342-8011

www.osceolabar.org

#### **Osceola County Pre-Trial Release Office**

402 Simpson Road, Kissimmee, FL 34744 **(407) 742-4444** 

www.osceola.org

#### **Osceola County Probation**

317 Church Street, Kissimmee, FL 34741 **(407) 742-4700** 

www.osceola.org

## FAMILY COURT SERVICES PROGRAMS

2 COURTHOUSE SQUARE, SUITE 3100, KISSIMMEE, FL 34741

Adult Drug Court (407) 742-2431
Children's Visitation Center (407) 742-2467
Court Administration (407) 742-2400
Family Court Case Management (407) 742-3500
Injunction Processing Unit (407) 742-2464
Juvenile Drug Court (407) 742-2518
Mediation (Dispute Resolution) (407) 742-2451
Teen Court (407)742-2465
Unified Family Court (4017) 742-3492



## LGBTQIA+ OUTREACH/SERVICES

#### **Equality Florida**

P.O. Box 13184, St. Petersburg, FL 33733

(813) 870-3735

www.eqfl.org

## LGBTQ+ National Help Center 1-888-843-4564

www.lgbthotline.org

#### **PFLAG**

P.O. Box 141312, Orlando, FL 32814

(407)236-9177

https://gopflag.org/

Call or Text

#### **The Center Kissimmee**

17 W. Monument Avenue, Kissimmee, FL 34741

(407) 228-8272

www.thecenterorlando.org

HIV, HEP, STD testing and counseling

#### The Trevor Project 1-866-488-7386 or Text 679-678

www.thetrevorproject.org

24 Hour emergency counseling for LGBTQ+ individuals in crisis, feeling suicidal, or just needing someone to talk to in a judgement free zone.

#### TransLifeLine 1-877-565-8860

www.translifeline.org

For those struggling with gender identity, self-harm prevention, and assistance to the transgender community.

National Domestic Violence Hotline 1-800-799-7233 Text "Start" 88788

www.thehotline.org

National Domestic Violence Hotline 1-800-799-7233

Text "Start" 88788

www.thehotline.org

### NEW/SMALL BUSINESS SERVICES

City of St. Cloud Downtown Business Association

1300 9th Street, St. Cloud, FL 34769

(407)957-7314

www.stcloudfl.gov

#### **Downtown Business Association of Kissimmee**

www.dbakissimmee.com

Business association that helps keep downtown Kissimmee active and functional.

#### The Osceola Chamber

1425 E. Vine Street, Kissimmee, FL 34744

(407) 847-3174

www.theosceolachamber.com

As champions for business and community, the Osceola Chamber values are creating opportunity, embracing heritage, building unity, and membership value to lead a prosperous regional economy.

#### **Kissimmee Main Street**

421 Broadway Avenue, Kissimmee, FL 34741

#### (407) 846-4643

https://www.kissimmeemainstreet.org

To preserve and enhance Historic Downtown Kissimmee for the enrichment of the present and future.

#### Osceola County Sheriff's Office Business Watch/ Security Inspections

2601 E. Irlo Bronson Memorial Highway, Kissimmee, FL 34744

#### (407)348-1190

www.osceolasheriff.org

Neighborhood watch programs for businesses and free security inspections by specially trained crime prevention on ways to inexpensively remove opportunities for burglaries.

#### St. Cloud Chamber of Commerce

1200 New York Avenue, St. Cloud, FL 34769 **(407) 892-3671** 

www.stcloudflchamber.com

Creating community and business prosperity through education, advocacy, and well-planned development.

#### St. Cloud Main Street

309 Pennsylvania Avenue, St. Cloud FL 34769 **(407) 498-0008** 

https://stcloudmainstreet.org/

#### **Small Business Development Center (SBDC)**

1425 E. Vine Street, Kissimmee, FL 34744 **(407) 847-2425** 

www.sbdcorlando.com/

Provides free one-on-one business consulting, accounting, finance, marketing, operations, new venture planning, and technical assistance for small/new business owners. Located at the Osceola Chamber 2nd Floor. Call to schedule appointments

### **NEW/SMALL BUSINESS SERVICES**

#### **UCF Business Incubator**

400 W Emmett St., Kissimmee, FL 34747 (407) 343-4300

https://incubator.ucf.edu/kissimmee-incubator/ Help start-up companies reach their potential faster by providing entrepreneurs with resources, management consultations, business services/equipment, office space with flexible leases, technology support, and assistance in obtaining financing.

#### **U.S Small Business Administration**

https://www.sba.gov/

#### RECRUITMENT **SERVICES**

#### **Air Force Recruitment**

1327 E. Osceola Parkway, Kissimmee, FL 34744 (407) 944-4371

www.airforce.com

#### **Army Recruitment**

1327 E. Osceola Parkway, Kissimmee, FL 34744 (407) 572-0054

www.army.com

#### **Coast Guard Recruitment**

8427 S. John Young Parkway, Orlando, FL 32819 (407) 352-3897

www.gocoastguard.com

#### **Marines Recruitment**

1327 E. Osceola Parkway, Kissimmee, FL 34744 (407) 900-4484

www.marines.com

#### **Navy Recruitment**

1327 E. Osceola Parkway, Kissimmee, FL 34744 (407) 846-1499

www.navy.com

#### **Space Force Recruitment**

8427 S. John Young Parkway, Orlando, FL 32819 (407) 240-0170

www.spaceforce.com

#### RESIDENTIAL **SERVICES**

811- Call Before You Dig **Duke Energy** 1-800-700-8744

www.duke-energy.com

#### **Kissimmee Utility Authority (KUA)**

1701 W. Carroll Street, Kissimmee, FL 34741 (407) 933-7777

www.kua.com

#### **Neighborhood Crime Watch Kissimmee Police** Department

101 Church Street, Kissimmee, FL 34741

(407) 847-2821

www.kissimmee.gov

For those the live in the Kissimmee City Limits.

#### **Neighborhood Crime Watch Osceola County Sheriff's Office Community Services**

2601 E. Irlo Bronson Memorial Highway, Kissimmee, FL 34744

#### (407) 348-1100 Report a Crime 1-800-423-8477

www.osceolasheriff.org

For those that live in the Osceola County Patrolled area.

#### **Neighborhood Crime Watch St. Cloud Police** Department

4700 Neptune Road, St. Cloud, FL 34769

(407) 891-6700 Report a Crime 1-800-423-8477 www.stcloudfl.gov

For those that live within St. Cloud City Limits

#### **Orlando Utilities Commission (OUC)**

100 W. Anderson Street, Orlando, FL 32801 (407) 423-9018

www.ouc.com

#### TECO Gas 1-877-832-6747

https://www.peoplesgas.com/

#### **Toho Water Authority**

951 Martin Luther King Blvd., Kissimmee, FL 34741 (407) 944-5000

www.tohowater.com

# PARKS AND RECREATIONAL FACILITIES

Osceola County
www.osceola.org/agenciesdepartments/parks/
To Contact Service Areas Call
(407) 742-0200 Reserve Online!

#### **65th Infantry Veterans Park**

301 Buenaventura Blvd., Kissimmee, FL 34743

#### **Archie Gordon Memorial Park**

420 Buenaventura Blvd., Kissimmee, FL 34743

#### **Austin—Tindall Park and Sports Complex**

4100 Boggy Creek Road, Kissimmee, FL 34744

#### **BVL Community Park**

419 Buenaventura Blvd., Kissimmee, FL 34743

#### **Camp Lonesome Conservation Area**

4257 N. Canoe Creek Road, Kenansville, FL 34739

#### **Cherokee Point Conservation Area**

2501 Cherokee Road, St. Cloud, FL 34772

#### **Deerwood Community Park**

4051 Laurel Avenue., Poinciana, FL-34758

#### **Disney Wilderness Preserve**

2700 Scrub Jay Trail, Kissimmee, FL 34759

#### **Hickory Tree Community Park**

2361 Old Hickory Tree Road, St. Cloud, FL 34772

#### **Holopaw Community Park**

8801 Community Center Road, Holopaw, FL 34773

#### **Holopaw Neighborhood Park**

5185 Pierre Avenue, St. Cloud, FL 34773

#### **Kenansville Community Center and Park**

1176 S. Canoe Creek Road, Kenansville, FL 34739

#### **Lake Lizzie Conservation Area**

6495 Old Melbourne Highway, St. Cloud, FL 34771

#### **Lake Runnymede Conservation Area**

4600 Rummel Road, St. Cloud, FL 34771

#### **Marydia Community Center**

707 Sawdust Trail, Kissimmee, FL 34744

#### Marydia Neighborhood Park

2942 Tampa Avenue, Kissimmee, FL 34744

#### **Narcoossee Community Park**

5354 Rambling Road, St. Cloud, FL 34771

#### **Neptune Middle Sports Field**

2727 Neptune Road, Kissimmee, FL 34744

#### **Oren Brown Community Park**

3511 Baker Drive, Kissimmee, FL 34741

#### **Osceola County Softball Complex**

1900 Ball Park Road, Kissimmee, FL 34741

#### **Osceola County Stadium**

631 Heritage Park Way, Kissimmee, FL 34744

### Osceola County Welcome Center and History Museum

4155 W. Vine Street, Kissimmee, FL 34741

#### Parkway Middle Sports Fields

857 Florida Pkwy., Kissimmee, FL 34743

#### **Partin Triangle Neighborhood Park**

2830 Neptune Road, Kissimmee, FL 34744

#### Ralph V. Chisholm Regional Park

4700 Chisholm Park Trail, St. Cloud, FL 34771

#### **Robert Guevara Community Center**

501 Florida Pkwy., Kissimmee, FL 34743

#### **Royal Palm Neighborhood Park**

156 Turpin Lane, Kissimmee, FL 34743

#### Scotty's Cove Conservation Area

1570 Parsons Road, Kissimmee, FL 34744

#### Senses Park 2296

2296 Camelia Drive, Kissimmee, FL 34743

#### **Shelby Cox Memorial Park**

5618 Old Tampa Highway, Intercession City, FL 33896

#### **Shingle Creek Regional Park**

4266 W. Vine Street, Kissimmee, FL 34741

#### Shingle Creek Regional Park -Babb Landing

2491 Babb Road, Kissimmee, FL 34746

# OSCEOLA PARKS AND RECREATIONAL FACILITIES

#### **Shingle Creek Regional Park -Bass Road**

925 S. Bass Road, Kissimmee, FL 34746

#### **Shingle Creek Regional Park - Ruba**

U.S 192 and Yates Road, Kissimmee, FL 34746

#### **Shingle Creek Regional Park -Steffee Homestead**

4280 W. Vine Street, Kissimmee, FL 34746

#### **Shingle Creek Regional Park - Steffee Landing**

4266 W. Vine Street, Kissimmee, FL 34741

#### **Southport Regional Park**

2001 E. Southport Road, Kissimmee, FL 34758

#### **Tropical Neighborhood Park**

994 W. Tropicana Court, Kissimmee, FL 34741

#### **Tupperware Island Conservation Area**

11 SO Aultman Rd. Kissimmee, FL 34744

#### **Twin Oaks Conservation Area**

2001 Macy Island Road, Kissimmee, FL 34744

#### Watersedge Neighborhood Park

275 Waters Edge Drive, Kissimmee, FL 34743

#### **Yeehaw Junction Park**

3660 Maple Lane, Okeechobee, FL 34972

## KISSIMMEE PARKS AND RECREATION

#### **Berlinsky Community House**

300 E. Monument Avenue, Kissimmee, FL 34744 **(407) 935-1412** 

#### **Bob Makinson Aquatic Center**

2204 Denn John Lane, Kissimmee, FL 34744 **(407) 870-7665** 

#### **Brinson Park**

406 Neptune Road, Kissimmee, FL 34741 **(407) 518-2501** 

#### **Chambers Park Community Center**

2380 N. Smith Street, Kissimmee, FL 34744 **(407) 518-2599** 

#### **Chamber Pavilion at Chamber Park**

2380 N. Smith Street, Kissimmee, FL 34744 **(407) 518-2503** 

#### **Cormorant Pavilion at Lakefront Park**

Kissimmee Lakefront Park (407) 518-2503

#### **Denn John Softball Complex**

2204 Denn John Lane, Kissimmee, FL 34744 **(407) 518-2504** 

#### **Egret Pavilion at Lake Front Park**

Kissimmee Lakefront Park (407) 518-2503

#### **Fortune Road Athletic Complex**

2500 Fortune Road, Kissimmee, FL 34744 **(407) 518-2504** 

#### **Hawk Pavilion at Lakefront Park**

Kissimmee Lakefront Park

(407) 518-2503

#### **Heron Pavilion at Lakefront Park**

Kissimmee Lakefront Park (407) 518-2503

#### **Kissimmee Civic Center**

201 E Dakin Avenue, Kissimmee, FL 34741 **(407) 518-2503** 

#### Kissimmee Lakefront Park

201 Lakeview Drive, Kissimmee, FL 34741 **(407) 518-2501** 

#### Ladue Park

1112 W. Catherine Street, Kissimmee, FL 34741 **(407) 518-2501** 

#### Mark Durbin Community Park at Lakeside

2253 Lakeside Drive, Kissimmee, FL 34744 **(407) 518-2504** 

#### Mill Run Park

1451 Mill Slough Road, Kissimmee, FL 34744 **(407) 518-2504** 

#### Mill Slough Park

2138 Agate Street, Kissimmee, FL 34744 **(407) 518-2501** 

## KISSIMMEE PARKS AND RECREATION

#### **Oak Street Park Community Center**

717 N. Palm Avenue, Kissimmee, FL 34741 **(407) 847-2388** 

#### **Oak Street Park Sports Complex**

1500 W. Oak Street, Kissimmee, FL 34741 **(407)** 518-2504

#### **Orange Gardens Community Center**

1114 George Street, Kissimmee, FL 34741 **(407) 518-2360** 

#### **Quail Hollow Park**

1716 Woodcrest Blvd. Kissimmee, FL, 34744 **(407) 518-2501** 

#### **Rainbow Park**

2204 Denn John Lane, Kissimmee, FL 34741 **(407) 518-2501** 

#### **Rose Hill Cemetery**

1615 Old Boggy Creek Road, Kissimmee FL 34741 **(407)** 518-2350

#### **Toho Marina**

69 Lakeview Drive, Kissimmee, FL 34741 **(407) 944-5000** 

## ST. CLOUD PARKS AND RECREATION

HTTPS://WWW.STCLOUDFL.GOV/6/PARKS-RECREATION

#### **Cannery Park**

901 Virginia Avenue, St. Cloud, FL 34769 **407-957-7243** 

#### **Centennial Park**

1214 10th Street, St. Cloud, FL 34769 **(407) 957-3000** 

#### **Chris Lyle Aquatic Center**

2991 17th Street, St. Cloud, FL 34769 **(407) 957-7136** 

#### **Civic Center Complex**

3001 17th Street, St. Cloud, FL 34769 **407-957-7243** 

#### **Extreme Sports Complex - Wheel Park**

2401 Peghorn Way, St. Cloud, FL 34769 **(407) 957-7243** 

#### **Godwin Park**

317 Delaware Avenue, St. Cloud, FL 34769 **(407) 957-7243** 

#### **Hopkins Park**

620 E. 17th Street, St. Cloud, FL 34769 **(407)892-2533** 

#### **Lakefront Park & Dan Tarrell Memorial Point**

1104 Lakeshore Blvd., St. Cloud, FL 34769 (407) 957- 7392 Marina, building, and boat rentals

#### **Mount Peace Cemetery**

755 E. 10th Street, St. Cloud, FL 34769 **(407)** 957-7257 **(407)** 957-7392

#### **O.P Johnson Park**

300 Georgia Avenue, St. Cloud, FL 34796 **(407)957-7243** 

#### **Peghorn Nature Park and Trail**

2101 Peghorn Way, St. Cloud, FL 34769 **(407) 957-7243** 

#### St. Cloud Community Center and Special Needs Evacuation Center

3101 17th Street, St. Cloud, FL 34769 **(407) 957-7392** 

### St. Cloud Community House and Performing Arts Pavilion

716 Indiana Avenue, St. Cloud, FL 34769 **(407) 957-7392** 

#### **Shuffleboard Courts**

701 Ohio Avenue, St. Cloud, FL 34769 **(407) 957-7392** 

## ST. CLOUD PARKS AND RECREATION

#### Stephanie Leigh Rothstein Memorial Park

2701 Missouri Avenue, St. Cloud, FL 34769 **(407)** 957-7243

#### **Ted Broda Memorial Park**

4499 Michigan Avenue, St. Cloud, FL 34769 **(407)** 957-7243

#### The Woman's Club of St. Cloud & Veteran's Memorial Library

1012 Massachusetts Avenue, St. Cloud, FL 34769 **(407) 957-7243** 

#### Veteran's Park

1201 13th Street, St. Cloud, FL 34769 **(407) 957-7243** 

#### **Water Tower Park**

3800 Pine Tree Drive, St. Cloud, FL 34769 **(407)** 957-7243

#### **TRANSPORTATION**

#### Access Lynx (407) 841-2279 (407) 841-5969

www.golynx.com

Public Transportation, Transportation for Elderly and Disabled

#### **Amtrak**

111 E. Dakin Avenue, Kissimmee, FL 34741

1-800-872-7245

www.amtrak.com

#### **Brightline**

10705 Jeff Fuqua Blvd., Orlando, FL 32827 **(831) 539-2901** 

https://www.gobrightline.com/

High-speed rail service between Miami, Fort Lauderdale, West Palm Beach and Orlando.

#### **Lynx Bus Service**

455 Garland Avenue, Orlando, FL 32801

(407) 841-5969

www.golynx.com

#### **TRANSPORTATION**

#### **SunRail**

801 SunRail Drive, Sanford, FL 32771

1-855-Rail-411 (724-5411)

#### www.sunrail.com

SunRail is a commuter rail system in the Greater Orlando, Florida, area with 16 Stations.

#### The School District of Osceola County

401 Simpson Road, Kissimmee, FL 34744

(407) 518-4540

#### www.osceolaschools.net

School Bus Transportation

#### **VETERAN'S ADMINISTRATION**

#### **Vet Center**

5575 S. Semoran Blvd., Suite 30, Orlando, FL 32822 **(407) 857-2800** 

#### **Orlando VA Medical Center at Lake Nona**

13800 Veteran Way, Orlando, FL 32827 **(407) 631-1000** 

www.orlando.va.gov

#### **Kissimmee VA Clinic**

701 Union St, Kissimmee, FL 34741 **(407) 518-5004** 

VA Home Front 1-877-424-3838

#### www.va.gov/homeless

National hotline for veterans that are homeless, facing homelessness or needing support with VA home loans. It also offers job training assistance, employment and income benefits and assistance to get medical and health treatment services.

#### Lake Baldwin VA Clinic

5201 Raymond Street, Orlando, FL 32803 **(407) 646-5500** 

#### **VETERANS ASSISTANCE**

#### **Orange County Veterans Service**

2100 E. Michigan Avenue, Orlando, FL 32806 **(407) 836-8990** 

https://www.ocfl.net/FamiliesHealthSocialSvcs/VeteransServices.aspx

Advocating for veterans and their families on benefits available to them.

#### **AMVETS Post 33**

4310 Deer Run Road, St. Cloud FL, 34772 **(321) 895-5138** 

https://www.facebook.com/AMVETSPost33StCloud Functions to benefit the local veteran community. Provides assistance referring people who may need assistance finding their way through the VA or other benefits.

### Connecting the Dots for Veterans (463) 266-6328

http://linktr.ee/connectingthedotsforveterans

Provides assistance to veterans and their families
for access and information on veteran benefits

#### **Fighting for Our Heroes Foundation**

2763 Scarborough Drive, Kissimmee, FL 34744

(407) 414-8232

www.ffohf.org

Provides various good and services to veterans and their families, homeless veterans outreach, and referral counseling services for disabled veterans, service members, and their families. Call first.

#### Michael's Foundation

11105 Autumn Lane, Clermont, FL 34711 (407)-917-3150

#### The Transition House

3800 5th Street, St. Cloud, FL 34769

(407) 892-5700 EXT. 100

www.thetransitionhouse.org

Mental Health assistance, Drug assistance programs, Substance abuse, Outpatient, and Residential Services.

Veterans Suicide Crisis Hotline Call 988 Select 1 Text 838-255

www.va.gov/health-care

## VICTIMS OF CRIME SERVICES

## The National Domestic Violence 24 Hour Hotline 1-800-799-SAFE (7233) 1-800-787-3224 (TTY)

www.hotline.org

Victims of crime

#### **Children's Advocacy Center Osceola**

704 Generation Point, Suite 301, Kissimmee, FL 34744

#### (407) 518-6936 Ext. 235

www.osceolakids.com

Counseling for child sexual abuse survivors and their non-offending family members.

#### FDLE- Sexual Offender/Predator Unit 1-888-357-7332 Osceola (407) 348-1150

www.fdle.state.fl.us

#### Florida Coalition Against Domestic Violence 1-800-500-1119 1-800-621-4202 (TTY)

#### Help Now of Osceola, Inc.

108 Church Street, Kissimmee, FL 34741

(407) 847-8562 24 Hour Hotline

(407) 847-0128 Shelter

(407) 847-3286 Outreach

(407) 847-3260 Administration

(407) 846-2472 TTY

#### www.helpnowshelter.org

Provides safe shelter and counseling for victims of domestic violence. Sexual assault program service provide advocacy, support groups, awareness classes, and accompaniment during forensic examination by an advocate with privilege.

#### **Kissimmee Police Department**

8 N. Stewart Avenue, Kissimmee, FL 34741 **(407)847-0176** 

https://www.kissimmee.gov/departments/police-department-2195

Victim Advocate

## VICTIMS OF CRIME SERVICES

#### **Osceola County Court**

2 Courthouse Square, Suite 3100, Kissimmee, FL 34741

#### (407)742-3500

Domestic violence, repeat violence, dating violence, and sexual violence injunctions.

#### Osceola County Sheriff's Office

2601 E. Irlo Bronson Memorial Highway, Kissimmee, FL 34744

(407) 348-2222

Victim Advocate

## Victim Advocacy- Florida Office of the Attorney General

1-800-226-6667

www.myfloridalegal.com

#### VINE

1-877-846-3435

www.VINELINK.com

Victim Information and Notification service

#### Victim Service Center of Central Florida 24 Hour Hotline: (407) 497-6701

www.victimservicecenter.org

Certified rape crisis center in Orange and Osceola counties. Serve all victims of sexual assault, violent crime and traumatic circumstance through crisis intervention, therapy, advocacy and outreach.

## VOLUNTEER OPPORTUNITIES

#### 4-H

1921 Kissimmee Valley Lane, Kissimmee, FL 34744 **(321) 697-3000** 

http://osceola.ifas.ufl.edu/4H/

Offers before/after school programs, youth clubs, and offers community service hours for high school students.

#### A Place for Grace

1209 Florida Avenue, St. Cloud, FL 34769

#### (407) 593-2969

www.aplace4grace.com

Clothes, food, personal hygiene items, and spiritual counseling

## VOLUNTEER OPPORTUNITIES

#### **Boys and Girls Club of Osceola**

2411 Dyer Blvd., Kissimmee, FL 34741

(407) 847-2833

www.bgccf.org

#### Boys and Girls Club of Osceola - St. Cloud Branch

1001 Virgina Ave., St. Cloud, FL 34769

(321) 805-4014

www.bgccf.org

#### Boys and Girls Club of Osceola - Buenaventura Lakes Branch

501 Florida Parkway, Kissimmee, FL 34741

(321) 682-5910

www.bgccf.org

#### **Celebration Foundation**

610 Sycamore Street, Suite 110, Celebration, FL 34747 **(407) 566-1234** 

www.thecelebrationfoundation.org

Providing and supporting programs that promote lifelong learning

### Community Volunteer Program- Osceola County Sheriff's Office

2601 E. Irlo Bronson Memorial Highway, Kissimmee, FL 34744

(407) 348-1130

www.osceolasheriff.org

#### **Destination Life**

400 Church Street, Unit 108, Kissimmee, FL 34741

(407) 449-2727

https://destinationlife.net/

#### **Education Foundation-Osceola County**

2310 New Beginnings Road, Suite 118, Kissimmee, FL 34744

(407) 870-4855

www.foundationosceola.org

#### Give Kids the World

210 S. Bass Road, Kissimmee, FL 34746

(407) 396-1114

www.gktw.org

For children with life-threatening illnesses and their families. Offers week-long cost-free fantasy vacation.

## VOLUNTEER OPPORTUNITIES

#### **Girl Scouts**

341 N. Mills Avenue, Orlando, FL 32803 **(407) 896-4475** 

www.citrus.gs.org

Main headquarters for membership and volunteering information in Osceola County. Will direct each person to the troop closest to them.

#### Goodwill Industries of Central Florida- Kissimmee

1356 E. Vine Street, Kissimmee, FL 34744 **(407) 932-0002** 

#### Goodwill Industries of Central Florida- St. Cloud

4257 W. 13th Street, St. Cloud, FL 34769 **(407)** 957-9441

www.goodwillcfl.org

#### **Guardian Ad Litem**

3 Courthouse Square, Kissimmee, FL 34741 **(407) 742-6655** 

www.galosceola.org

The Florida Guardian Ad Litem Program is a partnership of community advocates and professional staff providing a powerful voice on behalf of Florida's abused and neglected children.

## Habitat for Humanity Greater Orlando and Osceola County

4116 Silver Star Road, Orlando, FL 32808

(407) 648-4567

www.habitatorlando.org

#### **Help Now of Osceola County**

108 Church Street, Kissimmee, FL 34741

(407) 847-8562 24 Hour Hotline (407) 847-3260 Administration

www.helpnowshelter.org

Provides safe shelter and counseling for victims of domestic violence. Sexual assault program service provide advocacy, support groups, awareness classes, and accompaniment during forensic examination by an advocate with privilege.

#### Helping Others Make the Effort (H.O.M.E) Aspire

924 Determination Way, Kissimmee, FL 34741

(407) 932-0413

www.aspirehealthpartners.com

#### The Hope Partnership

2420 Old Vineland Rd., Kissimmee FL 34746 **(321) 677-0245** 

www.thehopepartnership.org

#### **JustServe**

#### www.justserve.org

JustServe.org is a website where the volunteer needs of organizations are posted, and volunteers search for opportunities to enhance the quality of life in the community.

#### **Mercy Foundation**

113 N Dillingham Ave, Kissimmee, FL 34741

1-833-Mercy-FL 1-833-637-2935

https://mercyfoundationusa.org/

### McCormick Research Institute Heavenly Hooves and Horses and Heroes

4651 Rummell Road, St. Cloud, FL 34771

(407) 933-7433

www.mccormick.us

Provides equine-assisted therapies to veterans and individuals with disabilities.

### OASIS School Volunteer Program - Osceola County School Systems

817 Bill Beck Blvd., Kissimmee, FL 34744

(407)-870-4080

www.osceolaschools.net/oasis

Provides the opportunity for parents, businesses, and the community to enrich the education of students.

#### Osceola Arts

2411 E. Irlo Bronson Mem. Hwy., Kissimmee, FL 34744

(407)-846-6257

www.osceolaarts.org

#### Osceola Christian Ministries

700 Union Street, Kissimmee, FL 34741

407-944-9968

www.fbckissimmee.com

Providing hope through hospitality, help and healing by providing an array of services free of charge to the homeless and working poor in Osceola County.

#### **Osceola County Animal Services**

3910 Old Canoe Creek Road, St. Cloud, FL 34769

407-742-8000

www.osceolacountypets.com

Pet Adoption Services and Registration for Osceola County

## VOLUNTEER OPPORTUNITIES

#### **Osceola Council on Aging**

700 Generation Point, Kissimmee, FL 34744 **(407)-846-8532** 

www.osceolagenerations.org

#### **Osceola County Historical Society**

4155 W. Vine Street, Kissimmee, FL 34741

#### (407)-396-8644

www.osceolahistory.org

Collects and preserves the county's history, and provides educational, research, and recreational opportunities to foster an understanding of the area's cultural and natural heritage for residents and visitors.

#### Osceola County Sheriff's Office Explorer Program

2601 E. Irlo Bronson Mem. Hwy., Kissimmee, FL 34744

#### (407) 348-1190

www.osceolasheriff.org

Law Enforcement Explorer Program for ages 14-21

#### **Osceola Opportunity Center**

310 Clyde Avenue, Kissimmee, Fl 34741 **(407)847-6016** 

#### www.theopportunitycenter.net

Empowers Individuals by providing personcentered vocational training, educational and social opportunities for adults with developmental disabilities.

#### **Red Cross**

5 North Bumby Avenue, Orlando, FL 32803

(407) 894-4141 1-800-733-2767

www.redcross.org

#### **Saint Thomas Aquinas Medical Clinic**

510 Brown Chapel Road, St. Cloud, FL 34769 **(407)-593-1256** 

#### **Teen Court**

2 Courthouse Square, Ste. 3100, Kissimmee, FL 34741

#### (407)-742-2465

http://www.ninthcircuit.org

Teenagers looking for volunteer hours. Volunteer as a Teen Juror/Teen Attorney.

## VOLUNTEER OPPORTUNITIES

#### The Transition House, Inc.

3800 5th Street, St. Cloud, FL 34769

#### (407) 892-5700

www.thetransitionhouse.org

Provides substance abuse treatment and transitional housing for men and veterans.

#### Voices for Osceola's Children

3 Courthouse Square, Kissimmee, FL 34741 <a href="https://galosceola.org/">https://galosceola.org/</a>

#### (407) 742-6655

Supports the Guardian Ad litem Program to recruit, train, and support volunteers to serve as the "voice" for abused, abandoned, and neglected children by advocating for their best interests in dependency court proceedings.

#### **Volunteers for Community Impact**

3545 Lake Breeze Drive, Orlando, FL 32808 **(407) 298-4180** 

https://volunteersforcommunityimpact.org/ Volunteer Program to Encourage and Empower Elderly/Senior Citizens in our community.

## YOUTH PROGRAMS AND SERVICES

#### 21st Century Community Learning Centers

Osceola County School District

#### (407) 870-4911

<u>www.osceolaschools.net</u> After School Program

#### **Bays Kids**

823 W Central Blvd, Orlando, FL 32805

(407) 289-5277 (813) 372-0235

https://www.bayskids.org/

#### Big Sisters/Big Brothers of Central Florida

618 E. South Street Suite 500, Orlando, FL 32801

(407) 478-2996

www.cflbigs.org

#### **Boys and Girls Club of Osceola**

Tupperware Brands Branch 2411 Dyer Blvd., Kissimmee, FL 34741

(407) 847-2833

www.bgccf.org

## YOUTH PROGRAMS AND SERVICES

#### Boys and Girls Club of Osceola - St. Cloud Branch

1001 Virgina Ave., St. Cloud FL 34769

#### (321) 805-4014

www.bgccf.org

#### Boys and Girls Club of Osceola - Buenaventura Lakes Branch

501 Florida Parkway, Kissimmee FL 34741

(321) 682-5910

www.bgccf.org

### Boy Scouts of America- Osceola County (407) 889-4403

www.cflscouting.org

#### CAAIRE

1746 E. Silver Star Road, Suite 288, Ocoee, FL 34761 **(407) 591-7546** 

www.caaire.org

Provides developmental and academic opportunities through STEM (Science, Technology, Engineering, Math) and arts.

#### **Early Learning Coalition of Osceola County**

1631 E. Vine Street, Kissimmee, FL 34744

(321) 219-6300

https://elcosceola.org/

#### **Education Foundation of Osceola County**

2310 New Beginnings Road, Suite 118, Kissimmee, FL 34741

#### (407) 870-4855

www.foundationosceola.org

Resource and support to enhance public education in Osceola.

#### **First Nature Foundation**

7530 Old Melbourne Highway, Harmony, FL 34771 **(407) 957-1494** 

https://www.firstnaturefoundation.org/

### Florida Sheriff's Youth Ranches, Inc. 1-800-765-3797

www.youthranches.org

Preventing delinquency and developing lawful, resilient, and productive citizens.

### Florida Youth Football and Cheer League Osceola County

www.fyfcl.com

FYFCL is a non-profit, youth football (flag and tackle) and cheerleading League. We work with our clubs to help hone the athletic skills of boys and girls ages 5-14 throughout our communities.

### Future Focused Family Services (407) 498-5477

www.myfuturefocus.org

Future Focused Family Services is a comprehensive community services nonprofit dedicated to improving food stability, financial security, employment readiness, and educational equity in the Central Florida region and beyond.

#### **Girl Scouts**

341 N. Mills Avenue, Orlando, FL 32803

#### (407) 896-4475

www.citrus.gs.org

Main headquarters for membership and volunteering information in Osceola County. Will direct each person to the troop closest to them.

#### Greater Osceola United Soccer Club (407) 256-1070

www.wearenonasoccer.com

#### 19 Sports League (407) 630-5960

www.i9sports.com

T-ball, Basketball, Flag football, and Instructional Soccer for boys and girls ages 3-14.

#### Junior Achievement of Central Florida (407) 898-2121

www.Jacentralfl.org

#### Love Makes Me Grow, Inc.

237 Cranbrook Drive, Kissimmee, FL 34758 **(407) 710-0670** 

407) 710-0070

http://lovemaksmegrowinc.net

Social and economic growth of individuals

#### Osceola County 4-H

1921 Kissimmee Valley Lane, Kissimmee, FL 34744 **(321) 697-3000** 

http://osceola.ifas.ufl.edu/4H/

Offers before/after school programs, youth clubs, and offers community service hours for high school students.

## YOUTH PROGRAMS AND SERVICES

#### Osceola County Sheriff's Office Explorer Program

2601 E. Irlo Bronson Memorial Highway, Kissimmee, FL 34744

#### (407) 348-1190

www.osceolasheriff.org

Law enforcement Explorer Program for ages 14-21

#### **Project Hope Children's Home Society**

5768 Semoran Blvd., Orlando, FL 32827

(689) 278-5377

www.Chsfl.org

#### **Steps Foundation**

PO Box 700625, Saint Cloud, FL 34770

(407) 279-0713

https://www.stepsfoundation.org/

Focus on youth development, youth leadership, family engagement, and family empowerment

#### **Tara Jacobs Brown Scholarship Foundation**

https://tjbsf.org/

The foundation grants need-based and meritbased scholarships to deserving high school graduating seniors.

## T.R.A.C.K Center (689) 244-0751

https://trackcenter.org/

Empower, encourage, personalize learning, and develop students to ensure they reach their potential and are successful in academic growth, social and emotional learning, and life skills.

## Volunteers for Community Impact (RSVP Osceola, Foster Grandparents of Osceola)

121 W. Sproule Avenue, Kissimmee FL 34758 **(407) 298-4180** 

http://volunteersforcommunityimpact.org

#### The WYE Project, Inc.

2602 Salina Way, Kissimmee, FL 34758 (Mailing Address)

917-721-3189

www.TheWYEProjectInc.org

#### YMCA- Osceola County

2117 W. Mabbette Street, Kissimmee, FL 34741 (407) 847-7413 www.ymcacf.org

#### **Walt Disney Sherberth YMCA**

3261 Sherberth Road, Kissimmee, FL 34747

(407) 396-3001

www.ymcacf.org

## CELEBRATION, KISSIMMEE, AND POINCIANA

#### **Celebration Parks and Recreation**

851 Celebration Blvd, Celebration, FL 34747 **(407) 566-1200** 

www.celebration.fl.us

#### **Kissimmee Parks and Recreation**

101 Church St, Kissimmee, FL 34741

(407) 518-2501

https://www.kissimmee.gov/departments/parks-recreation

## Poinciana Youth Sports Association (863) 512-1288

www.pysafl.com
Youth Basketball

#### ST. CLOUD

#### St. Cloud Parks and Recreation

3001 17th Street, St. Cloud, FL 34769

(407) 957-7243

www.stcloud.gov

#### **BMX Club**

2401 Peghorn Way, St. Cloud, FL 34769

(407) 891-0930

www.stcloudbmx.square.site

## Ron Riley's Youth Basketball League (407) 957-7243

www.stcloud.gov

#### St. Cloud Aquatics Team

3001 17th Street, St. Cloud, FL 34769

(407) 957-7243

www.teamunify.com/team/flstcat/page/home

#### St. Cloud Little League and Youth Softball

St. Cloud Little League Sports Complex 3001 17th Street, St. Cloud, FL 34796

(407) 908-5835

www.stcll.com

#### St. Cloud Soccer Club

2701 Missouri Avenue, St. Cloud, FL 34769 <u>www.stcloudsoccer.com</u>

#### St. Cloud Youth Football and Cheerleading

2361 Old Hickory Tree Road, St. Cloud, Fl 34769 <u>www.scyfbulldogs.com</u>

# ABOUT THE CHAMBER



Serving Osceola County since the early 20th Century, the mission of The Osceola Chamber is to be "Champions for Business and the Osceola Community."

### 5-Star Accredited by the U.S. Chamber of Commerce

In November 2022, the U.S. Chamber of Commerce awarded The Osceola Chamber with its designation of "Accredited with 5 Stars." The purpose of the U.S. Chamber's Accreditation Program is to facilitate continuing excellence in the chamber industry and to foster a probusiness environment across America. In order to receive Accreditation, a chamber must meet minimum standards in their operations and programs, including areas of governance, government affairs, communications, and technology.

### Chamber of the Year

The Florida Association of Chamber Professionals (FACP) has three times named The Osceola Chamber "Chamber of the Year" (2001, 2017, and 2021). In addition, Chamber President/CEO John Newstreet was named Executive of the Year in 2022 and multiple of the staff have been designated Chamber Professional of the Year.

### **OPAC**

The Osceola Chamber created a political committee in 2022 which is named OPAC. As part of our efforts to identify and support business-minded candidates, the committee gathers resources from voluntary contributions of our members as well as higher investment levels that include benefits centered on candidate engagement. If you wish to learn more, please email inewstreet@theosceolachamber.com.

### **Growth Management**

For over 30 years, our Growth Management Task Force has brought together stakeholders, industry experts, and government staff to review land use proposals and create better standards as the county rapidly grows. This work has better prepared industry for upcoming changes and reduced litigation for the county. If you wish to be notified of upcoming meetings, please email rhughes@theosceolachamber.com.

### **Government Advisory**

Our Government Advisory Committee is a select group of individuals who craft policy for consideration by the Board of Directors and who help bring the Chamber's perspective to the appropriate people in all levels of government. If you have interest in serving or wish to stay informed on specific issues or governmental entities, please email inewstreet@theosceolachamber.com.

The Osceola Chamber 1425 E. Vine Street, Kissimmee, FL 34744 (407) 847-3174

(407) 047 3174

www.theosceolachamber.com

## THE CHAMBER FOUNDATION

The mission of the Chamber Foundation is to bring people & resources together for the betterment of business and community. The Chamber Foundation's long-term strategy is to build a foundation of success that garners resources to invest in strategies that "move the needle." We possess the institutional knowledge and relationships to maximize resources for community impact. We achieve this through the following pillar programs and initiatives:

**Leadership Osceola** is a 12-week community education program connecting representatives from private industry, local government, non-profit, and small businesses with decision makers and key stakeholders. Through interactive experiences, participants gain a better understanding of the county and the opportunities for responsible civic engagement.

**The Nonprofit Coalition** focuses on empowering and increasing the capacity of our nonprofit organizations. Through networking and continuing education, we provide the tools to help strengthen our nonprofit community to better serve and meet the needs in Osceola County.

The **Health Leadership Council** convenes healthcare leaders to build strategic solutions around healthcare delivery, access, and equity. Representatives from public health, healthcare systems, community partners, and service providers craft data-driven, measurable, and sustainable solutions with a focus on priorities identified in a Community Health Improvement Plan.

The focus of the region's **Build Back Better** initiative is to advance and accelerate existing investments in semiconductor research, development, and manufacturing at Osceola County's NeoCity. The Foundation will lead the community engagement process with stakeholders in the form of workshops and targeted community outreach appeals to ensure the community's voice is heard by the Build Back Better Regional Challenge Board and associated partners.

The Chamber Foundation 1425 E. Vine Street, Kissimmee, FL 34744 **(407) 847-4741** www.theosceolachamber.com







### OSCEOLA COUNTY HUMAN SERVICES

### **VISION**

To become the leading source of human service needs and the liaison of community resources for Osceola County.

### **MISSION**

To build a better community by encouraging civic engagement, providing excellent customer service, and creating economic empowerment that leads to sustainable communities.

1392 E. Vine Street

Kissimmee, FL 34744

Tel: 407-742-8400 Fax: 407-742-8431

www.osceola.org

## SERVICES FOR OSCEOLA COUNTY CITIZENS! COMMUNITY DEVELOPMENT BLOCK GRANT (CDBG)

Established in 1974, the CDBG program was designed to assist low to moderate income neighborhoods and persons. Funding can be used for public infrastructure, public improvements, public facilities, public services and economic development projects.

### **Owner-Occupied Housing Rehabilitation:**

This program was designed to assist income eligible homeowners with necessary repairs to improve their safety and well-being by helping to preserve the structural integrity of the home. Assistance is provided in the form of a deferred loan that will be forgiven after a period during which the home must remain owner-occupied and insured. The scope of the rehabilitation may not exceed \$220,000 for replacements and \$75,000 for repairs. A current waiting list may be in use.

### **Eviction Prevention/Rental Program**

Depending on availability of funding, rental assistance and/or rental utility deposit assistance for eligible families will be provided to residents in jeopardy of being evicted and/or to rehouse residents who are homeless.

Did You Know? The Osceola County Community Development Block Grant program averages helping nearly 20 families per year with eviction prevention assistance!

### **COMMUNITY SERVICE AGENCY GRANT PROGRAM**

### **PURPOSE**

Several years ago, the Board of County Commissioners instituted the Community Service Agency Grant Program. These competitive grants are intended to provide funding to organizations providing services that improve the quality of life for residents of Osceola County in at least one of the following ways:

- Providing a unique service that enhances the mental and physical health of residents;
- Providing a unique service that builds an educated and sustainable community;
- Providing a unique service that demonstrates the ability to assist a segment of the population experiencing unemployment and homelessness, in order to develop skills that will support sustainability.

Applications for the grant are received in the spring of each year. Additional details are available on

the website at www.osceola.org/agencies-departments/human-services/CSA-Grant-Application.stml.

Did You Know? During the past several years, the Osceola County Community Service Agency Grant program has allocated more than \$2,000,000 to support local non-profit agencies in Osceola County!

### **HOME INVESTMENT PARTNERSHIP PROGRAM (HOME)**

The HOME program was created by the National Affordable Housing Act of 1990 to provide decent affordable housing to lower-income households, expand the capacity of the nonprofit housing providers, and strengthen the ability of local governments to provide housing with the assistance of the private sector. Eligible programs include homeowner rehabilitation, homebuyer assistance, rental development in the form of new construction or rehabilitation, and tenant based rental assistance. Osceola County has prioritized rental development as its number one strategy to increase the availability of affordable rental units.

For additional information about CDBG and HOME program funding, email cdbg@osceola.org or visit www.osceola.org/agencies-departments/human-services/

Did You Know? Osceola County recently used funding from the Home Investment
Partnership Program to purchase property for the Cameron Preserve 100-unit affordable
housing development!

### **HOMELESS SERVICES**

As part of the regional Continuum of Care, Osceola County works closely with local and regional partners to address the needs of families and individuals who are experiencing homelessness or at risk of homelessness through a range of programs. We offer services that aid in obtaining permanent housing through long and short-term rental assistance to secure safe and affordable housing.

In addition, we provide eviction prevention assistance aimed at helping families and individuals maintain their housing stability after an unexpected hardship to avoid homelessness.

### **OUR SERVICES INCLUDE:**

- Homeless Prevention
- Rental Assistance
- Rapid Re-Housing
- Case Management

Did You Know? Osceola County has assisted over 180 families with rental assistance over the last three years!

### **SECTION 8 HOUSING PROGRAM**

#### WHAT IS OUR MISSION?

To provide affordable housing that is decent, safe and sanitary; To be stewards of public funds, and; To serve all customers with respect The Section 8 program provides assistance for low-income families in the private rental market through the Housing Assistance Payment Program (HAP).

#### **GOALS**

- Expand the supply of assisted living
- Improve the quality of assisted housing
- Increase assisted housing choices
- Promote self-sufficiency and asset development of assisted households
- Ensure equal opportunity and affirmatively further fair housing

Program participants normally pay no more than 30% of monthly adjusted income towards rent and utilities. The Housing Assistance Payment subsidizes the balance of the rent to the property owner.

Did You Know? Osceola County is assisting over 1,800 families with Section 8 housing assistance!

### **SOCIAL SERVICES**

The Social Services office administers contracts and allocates funding for programs mandated by the State of Florida, and supports residence of the County through direct or indirect services provided by community partners.

### INDIGENT BURIAL AND CREMATION PROGRAM

This program provides for the cremation or burial of qualified indigent families and unclaimed deceased persons who died within Osceola County boundaries. Indigent Direct Cremation is the preferred method of disposition as per the adopted resolution. Assistance is provided only if there are no other resources available.

Did You Know? Osceola County assists an average of more than 80 families each year with cremation or burial assistance!

### JUROR ASSISTANCE PROGRAM

In partnership with Park Place Behavioral Center, Jurors of Osceola County may access clinical treatment services that provide expertise in evaluating Juror members who express experiencing PTSD and trauma- related concerns after completing juror services. The services include Case Management, Mental Health Counseling and other therapy as offered.

#### SENIOR EYEGLASS PRESCRIPTION PROGRAM

This program assists low-income uninsured seniors, 55 years of age and over, with the purchase of prescribed eyeglasses once every two years.

Did You Know? Osceola County has provided nearly 400 seniors with eyeglasses!

### FREE PRESCRIPTION DRUG DISCOUNT CARD

The card provides discounts on prescriptions or for a low-cost subscription, residence can access discounted health and dental services. Residents with or without prescription coverage may benefit from the card in cases where plans does not cover some of medications. The discount card can be utilized at any pharmacy in the area. Cards may be obtained at our office or print one from this web page: www.nacorx.com

Did You Know? Hundreds of Osceola County residents each year use the prescription discount card!

#### SENIOR DENTURES PROGRAM

In partnership with Osceola Community Health Services a new Mobile Unit will provide access to insured and uninsured residents 55 years of age or older with the purchase of dentures. Services will begin in November 2023 throughout Osceola County. A dental exam maybe required.

### **STATE HOUSING INITIATIVE PROGRAM (SHIP)**

The SHIP program has several strategies that assist very-low and low income households with affordable housing needs.

### **OWNER-OCCUPIED HOUSING REHABILITATION**

Designed to assist income eligible homeowners with necessary repairs to improve safety and well-being of the occupant. The program assists to preserve the structural integrity of the home. Assistance is provided in the form of a deferred loan that will be forgiven after a period during which the home must remain owner-occupied and insured. The scope of the rehabilitation will be based on health and safety needs not to exceed \$220,000 for rebuilds and \$75,000 for repairs. A current waiting list may be in use.

Did You Know? The Osceola County SHIP program has spent more than \$615,000 assisting families with rehab projects over the two years!

#### **DOWN PAYMENT ASSISTANCE PROGRAM**

The following pre-qualification must be met to qualify for the purchase assistance program:

- Complete a 8-hour First Time Homebuyers Education Course provided by HUD certified agency such as the Osceola County Extension Services.
- Pre-qualify for a mortgage with one of Osceola County's participating lenders.

Applicant must contribute at least \$1,000 of personal funds toward the down payment/closing costs. The single family residence, townhouse or condominium must be located within Osceola County. Housing that will require extensive rehabilitation is generally not considered for this program. Down payment assistance is provided as a deferred payment loan that will be forgiven after a period during which the applicant must reside in the home. If the home is refinanced, sold, transferred, or no longer occupied by the owner, the unused portion of the assistance must be paid back to the program.

Did You Know? The Osceola County SHIP program has spent more than \$440,000 providing families with down payment assistance for the purchase of a home over the last two years!

### **EVICTION PREVENTION/RENTAL ASSISTANCE PROGRAM**

Depending on availability of funding, rental assistance and/or rental/utility deposit assistance for income qualified families will be provided to Osceola County residents in jeopardy of being evicted and/or to rehouse Osceola residents who are homeless.

Did You Know? Osceola County's SHIP program assists more than 30 families per year with housing!

### **VETERANS SERVICES**

The mission of the Veteran's Services Program is to provide comprehensive services to veterans, their widows, and dependents, while obtaining the greatest possible benefits for our client base, without regard to race, religion, national origin, age, sex, and physical or mental disabilities. Our Veterans Services staff provide the one-on-one assistance necessary to help our local Veterans navigate the system and gain access to the services they deserve.

#### **SERVICES INCLUDE**

- Disability Claims Processing Educational Claims Processing
- VA Home Loan Programs Pension & Widows Pension Processing
- Burial Benefit Claims
- Appeals

Did You Know? Osceola County's Veterans Services team assists nearly 2,000 people each year!



The Osceola Library System's mission is to connect people to ideas and information, celebrate our community's vibrant and diverse culture, and provide opportunities for life-long learning and personal growth. The Library is the welcoming hub of our community, a place for everyone to gather, collaborate, engage and learn. A library card can take you on a journey limited only by your imagination, so visit the Library and get your card today. Books are just the beginning!

Check us out online at www.osceolalibrary.org or visit the Library in person! For your convenience, there are 5

full-service Libraries and one satellite Library located in Osceola County. Or you can call us at 407.742.8888 or

email us at thelibrary@osceolalibrary.org.

### **Library Locations and Hours:**

Hours of Operation and Locations for the 5 Full-Service Libraries:

Monday - Thursday: 9am - 9pm Friday - Saturday: 9am - 6pm Sunday: 12pm - 6pm

### Hart Memorial Central & Ray Shanks Law Library Buenaventura Lakes Branch Library

211 East Dakin Avenue 405 Buenaventura Blvd. Kissimmee, FL 34741 Kissimmee, FL 34743

### Poinciana Branch Library St. Cloud Branch Library

101 N. Doverplum Avenue 810 13th Street Kissimmee, FL 34758 St Cloud, FL 34769

### West Osceola Branch Library

305 Campus Street Celebration, FL 34747

Hours of Operation and Location of the Kenansville Branch Library:

Kenansville Branch Library Wednesday: 10am - 6pm 1154 S. Canoe Creek Road Friday - Saturday: 10am - 6pm Kenansville, FL 34739 Closed on Monday, Tuesday, Thursday and Sunday

Did You Know? The Osceola Library System's features nearly 2 million items in its collections!

The Library has lots of different collections to meet all interests. Collections include bestsellers, children's books, Large Print, legal resources, graphic novels, hotspots, STEAM kits and Spanish materials. Access the Library anytime online with eBooks, eAudiobooks, streaming movies and music, genealogy, research databases, language learning, and more!

Services provided include children's storytimes, science, technology and early literacy activities for kids and families, free Wi-Fi and computers with Internet access, meeting, and study rooms, ESOL and Citizenship classes and a wide assortment of creative programs and special events for children and adults!

### To Register for Your Library Card:

Please bring a photo ID and proof of current Osceola County residency to your local branch. A library card is required to check out books and eResources. A library card is not required to use our free Internet, book a meeting space, attend a class, event, or program, or browse the collections.

Did You Know? The Osceola Library System was visited by over 500,000 people last year!

Have a question?
Check out the Citizen Action
Center

(www.osceola.org/govqa.stml) or call us at 407-742-2ASK(2275)



Did you know that Osceola County was created in 1887 and that it is more than 1,500 square miles in area?

Did you know that in the late 19th century Osceola County was a transportation hub for riverboats and the railroad?

### **OSCEOLA COUNTY DEPARTMENTS!**



Osceola County Animal Services provides services that include animal adoption, animal cruelty and bite investigations, animal trapping of nuisance animals, County license tags for your pets, and information on pet related citations you could be issued. We also love volunteers, so call us or check out our web page for more information!

3910 Old Canoe Creek Rd., St. Cloud, Florida 34769 (407) 742-8000 osceolacountypets.com



Osceola County Emergency Management Hurricane Center helps you be prepared for hurricane season! Preparing in advance for a hurricane can determine not only how safely and comfortably you ride out the storm, and the days and weeks after the storm has passed. Look at our website to learn how you can prepare in the days and weeks before a hurricane.

2586 Partin Settlement Road, Kissimmee, FL 34744 (407) 742-9000 emdo@osceola.org

www.osceola.org/agencies-departments/emergency-management/hurricane-center



Osceola County Parks and Recreation promotes quality of life experiences that will enhance the health and well-being of our residents and visitors through participation in our events, world- class sports facilities, and visiting our parks and our outstanding natural resources. Osceola County is a great place to live, vacation and especially to get out and play!

1 Courthouse Square, Suite 1100, Kissimmee, FL 34741 (407) 742-0200 www.osceola.org/agencies-departments/parks/ Hours of Operation: M - F: 8am - 5pm



Osceola Heritage Park is host to Osceola County's own annual activities and provides a modern-day showplace for meetings, conventions, concerts, stage shows and sporting events. Our venues include the Silver Spurs Arena, the Events Center, Osceola County Stadium, the Heritage Club meeting and party space, the Kissimmee Valley Livestock Shows Pavilion, and more!

1875 Silver Spur Lane, Kissimmee, FL 34744 (321) 697-3333 www.ohpark.com



### 1 Courthouse Square, Kissimmee, FL 34741 www.osceola.org

Affordable Care Act	1-800-318-2596
Osceola County Info Line	407-742-2275
Animal Control	407-343-7101
Audit Department	407-742-6404
Board of County Commissioners	. 407-742-2000
Building Department	. 407-742-0200
Clerk of the Board	407-742-2100
Code Enforcement	407-742-0200
Comptroller	407-742-3557
Emergency	911
Experience Kissimmee	407-742-8200
Communications	. 407-742-0100
Community Development	. 407-742-0200
Corrections Department	. 407-742-4444
County Attorney	407-742-2200
County Manager	407-742-2385
Court Administration	. 407-742-2400
Courthouse Security	407-742-6620
Curb/Sidewalk Repair	. 407-343-7500
Emergency Management	. 407-742-9000
Extension Services	321-697-3000
Family Court Issues	. 407-742-3500
Fleet Management	. 407-343-7526
Grants	. 407-742-1700
Health Department	. 407-343-2000
Household Chemical Collection	. 407-962-1100
Human Resources	. 407-742-1200
Housing and Community Services	407-742-8400
Information Technology	
Jury Duty	. 407-742-2423
Library Services	
Management and Budget	
Mosquito Control	
Osceola County Stadium	321-697-3333
Parks Division	. 407-742-7800
Plan Review	407-742-0200
Planning Department	. 407-742-0200
Pre-Trial Release	. 407-742-4550
Probation	
Procurement Services	407-742-0900
Property Appraiser	407-742-5000
Risk Management	407-742-1200
Road and Bridge	. 407-343-7500

Sheriff's Office	407-348-1100
Social Services	407-742-8400
Soil and Water Conservation	407-847-4465
Solid Waste Department	407-742-7750
Special Assessments	407-742-1800
Supervisor of Elections	407-742-6000
Tax Collector	407-742-4000
Veteran's Services	407-742-8455
Visitor Information	407-847-5000
Zoning & Code Enforcement	407-742-0200
CLERK OF COURT Domestic:	407-742-3492
Juvenile:	407-742-3575
Felony:	407-742-3566
Child Support	407-742-3511
Info Desk:	407-742-350
Planning Department	407-742-0200
Pre-Trial Release	407-742-4550
Probation	407-742-4700
Procurement Services	407-742-0900
Property Appraiser	407-742-5000
Risk Management	407-742-1200
Road and Bridge	407-343-7500
Sheriff's Office	407-348-1100
Social Services	407-742-8400
Soil and Water Conservation	407-847-4465
Solid Waste Department	407-742-7750
Special Assessments	407-742-1800
Supervisor of Elections	407-742-6000
Tax Collector	407-742-4000
Veteran's Services	407-742-8455
Visitor Information	407-847-5000
Zoning & Code Enforcement	407-742-0200
CLERK OF COURT	
	/O7 7/2 7/02
Domestic:	
Felony:	
Child Support	
Info Desk:	407-742-3500



### 101 Church Street, Kissimmee, FL 34741 www.kissimmee.gov





### 1300 Ninth Street - St. Cloud, FL 34769 407-957-7300 www.stcloudfl.gov

Building Department407-957-7224
City Clerk407-957-7300
City Manager407-957-7301
Community Development 407-957-7142
Economic Development407-957-7234
Finance/Accounting407-957-7311
Fire Rescue407-957-8480
Grants Administration 407-957-7352
Human Resources 407-957-8420
Information Technology 407-957-7331
Media Services407-957-7293
Parks & Recreation407-957-7243
Police407-891-6700
Procurement407-957-7212
Public Information Office407-957-7303
Public Works407-957-7353
Solid Waste407-957-7289

### Osceola County Tax Collector/

Tag Office (Branch Office) ...... 407-742-4000

## OSCEOLA COUNTY SCHOOL DISTRICT



817 Bill Beck Blvd., Kissimmee, FL 34744 407-870-4600 www.osceolaschools.net

### **Parent Education Center at Ross E. Jeffries**

1200 Vermont Avenue, St. Cloud, FL 34769 407-870-4897

Bus Transportation Department	407-518-4540	Pre-School Education and Evaluation Program	
Career and Technical Education	407-518-4580	(PEEP)	407-891-1178
Educational Choices & Innovation	407-870-4847	Scholarship Information	407-870-4855
Community Liaison	407-870-4850	Speak Out Hotline – School Safety Hotline	
District Information	407-870-4007	(Report School Violence and Juvenile Criminal	
District Switchboard	407-870-4600	Activity Anonymously)	407-870-4841
Dual Language Program	407-870-4848	Student Academic Counseling	407-870-4897
Education Foundation – Osceola	407-870-4855	Student Mental Health Services & Registration	
Elementary School Instruction	407-870-4849	Information	
Employment	407-870-4800	Student Testing Information	407-870-4056
Environmental Center	407-870-0551	Title 1 Parent Information	407-870-4934
Exceptional Student Education	407-343-8700	Technical Education	407-344-5080
Extended Day Program	407-343-8780	Transition Program for Students and	
Free/Reduced Lunch Program	407-870-4678	Families (Per McKinney-Vento Homeless	
Health Services	407-891-3170	Assistance Act, assists Homeless Families	
High School Instruction	407-870-4901	to keep their school-aged children	
Homeschooling	407-870-4847	enrolled in school.)	407-870-4934
Mentoring	407-348-9204	Transportation Parent Hotline	. 407-483-3673
Middle School Instruction	407-870-1485	Voluntary PreKindergarten (VPK)	407-870-491
MIGRANT PROGRAM			
Special Programs Department	407-870-4956		
Multicultural/ESOL/ELL	407-870-4848		
OASIS School Volunteer Program	407-870-4080		

### OSCEOLA COUNCIL ON AGING



Since 1971, the Osceola Council on Aging is a 501 (c) 3, non-profit, private charitable organization dedicated to providing services to enable independence and self-sufficiency for seniors, disabled adults, the disadvantaged and families in poverty.

### **ACCESS SERVICES:**

#### ADULT DAY CARE - 407-483-1494

The goal of the Adult Day Health Center is to provide compassionate and comprehensive care for frail elderly in a secure environment, while recognizing the unique individuality of each participant as well as the need of support for their caregivers. AHCA

License #9073

### BARNEY E. VEAL CENTER - 407-846-8532

Community facility and Special Needs Shelter providing centralized services and programs that support the dignity and independence of seniors and a quality life for all generations. All amenities are open to the public.

### The BEV - 407-483-1495

Multi-purpose banquet rooms and meeting space for special events, workshops, birthday parties, weddings, and corporate retreats.

SENIOR CENTER – 407-846-8532 Recreational programs including quilting, dancing, yoga, Tai Chi, painting, bridge, dominos, creative writing, support groups, tax assistance, Silver Sneakers, Zumba classes, and more. Additional Art Room will open soon.

### COMMUNITY ACTION SERVICES - 407-846-8532

The Community Action programs serve low-income populations to help meet basic needs and support self-sufficiency. In general, eligible participants may receive access to available services, including:

- Emergency Utility Assistance https://osceolagenerations.org/low-income-home-energy-assistance-program/
- Employment Support Services
- Rent & Mortgage Assistance
- Health Services
- Nutrition/Food Assistance

### GUARDIANSHIP - 407-402-9474

The Osceola Council on Aging Guardianship Office acts as a guardian for individuals who have been deemed incapacitated by the courts and do not have a qualified family member or friend to act in this capacity. The Public Guardianship Office provides these services to individuals who lack the financial resources to compensate a private guardian.

### HEALTH CLINIC - 407-483-0021

The Osceola Council on Aging Clinic works with volunteers and partnering healthcare providers to deliver quality healthcare, prevention, education, specialist referrals, referrals to community social services, and case management services to the underserved and uninsured residents in Osceola County.

#### HOME REHABILITATION - 407-933-9523

Assistance providing repairs and maintenance which improves the safety of homes owned and occupied by low-income Veterans, the elderly, the disabled and families. Services include:

- Home Repair Alterations to improve accessibility, comfort, and convenience to the interior and exterior of the homes, in addition to installation of safety devices and ramps for the disabled.
- CHORE Seasonal cleaning, essential errands, yard work, lifting and moving, simple household repairs, pest control and household maintenance.
- Weatherization Helps low-income seniors and families to permanently reduce their energy bills by making their homes more energy efficient by performing energy efficiency checks and repair of replacement of insulation, doors, windows, water heaters, heating units and air conditioning. (Orange and Osceola Counties)

### HOUSING - 407-931-2990

Affordable and subsidized housing for low-income seniors and disabled adults. Provides a safe and secure residential environment with supportive services to enable residents to live as independently as possible. Communities include: Oak Leaf Landings, Kissimmee Oak Leaf Landings, Tracey Manor, and St. Cloud Villas I and TI

Kissimmee Properties: 407-931-2990 and St. Cloud Properties 407-891-1467

### HOME CARE SERVICES - 407-933-9558

Provides compassionate and caring homemaking, companionship, respite care and personal care assistance for seniors within the comfort of their home. AHCA Registration (Homemaking/Companion) #5640

### **NUTRITION SERVICES**

Home Delivered Meals - 407-847-2144

Best known as Meals on Wheels, this service of home delivered meals provides nutritious food to seniors who are homebound or unable to prepare their own meals. Home Delivered Meals can be an absolutely essential service to seniors by providing a hot and a cold meal on a daily basis from a friendly visitor for a daily check in. The program also provides Pet Meals which enables seniors to provide dry and wet pet food for their pets.

### Senior Congregate Dining Clubs - 407-847-2144

Congregate (on site) meals to seniors or disabled adults. Seniors enjoy a hot nutritious meal and participate in social and recreational activities. The program provides nutrition education to those participants. Transportation is available for those who need it.

Food Pantry - 407-933-9559 https://osceolagenerations.org/food-pantry-registration/

The Food Pantries in Kissimmee and St. Cloud help meet the needs of food insecure individuals in our community by providing a box of food once a month. It brings help and hope to people in need. You can apply online or by phone.

Barney E. Veal Center 700 Generation Point, Kissimmee, FL 34744 407-846-8532 www.osceolagenerations.org



The Florida Department of Health in Osceola County (DOH-Osceola) is nationally accredited by the Public Health Accreditation Board and committed to improving the lives of residents where they live, work, and play. Our dedicated team of public health professionals works closely with community partners and residents to meet the public health needs of our community.

Our mission is to protect, promote, and improve the health of all people in Florida through integrated state, county, and community efforts. DOH-Osceola provides a wide variety of services and resources that support public health:

Clinical and Nutrition Services
Breast & Cervical Cancer 407-343-2068

Free screening program for women 50 to 64 years old.

Family Planning - 407-343-2000

Well-woman exams, pregnancy tests and birth control counseling.

Healthy Start - 407-343-2100

Free home visiting program for pregnant women, women between pregnancies and infants through three (3) years old.

Hepatitis Service - 407-343-2000

Screening, vaccinations, education, and treatment for chronic hepatitis.

HIV/AIDS Services - 407-343-2000

Confidential counseling, testing and treatment. Immunizations – 407-343-2000

Free vaccinations for children aged 0-18 years old. Immunization records for school registration and free or low-cost adult vaccinations based on eligibility.

Medication Assistance Program - 407-343-2000

Assistance for low-income individuals to obtain their insulin or epilepsy medication. An application is required.

Sexually Transmitted Infections – 407-343-2157

Free or reduced cost services that include testing, treatment, counseling, and education. Pre-Exposure Prophylaxis (PrEP) clinic for people at high risk for HIV infection.

Women, Infants & Children (WIC) - 407-343-2085

Free program for eligible women, infants, and children (under age five) that provides healthy foods, nutrition education, counseling, and breastfeeding support.

Disease Control and Prevention

Environmental Health – 407-742-8606 Responsible for conducting inspections, issuing permits and licenses, enforcing statues and codes, and for responding to questions regarding environmental concerns. Epidemiology – 407-343-2155 Monitors all reportable infectious diseases/conditions and provides guidance to control and prevent future disease outbreaks.

Refugee Health – 407-343-2000 Health screenings, vaccinations and referrals offered at no cost to refugees and certain immigrants escaping disasters, oppression, and human trafficking.

Tuberculosis (TB) Program – 407-343-2033 Provides coordinated care and case management for people with active TB and close contacts.

Vital Statistics – 407-343-2009 Provides certified copies of Florida birth and death records, applications for amendments to birth certificates, paternity attestations, and apostilles. Birth Certificates are also available at selected Tax Collector Offices. Visit our website for location information.

#### DOH-Osceola Locations:

Main Location: 1875 Fortune Road Kissimmee, FL 34744

Poinciana (WIC services only) 105 North Doverplum Avenue Poinciana, FL 34758

Saint Cloud (WIC services only) 1050 Grape Avenue St. Cloud, FL 34769

Environmental Health 1 Courthouse Square #1200 Kissimmee, FL 34741

For more information visit Florida Department of Health in Osceola (floridahealth.gov) or call 407-343-2000.



### Strengthening Communities. Empowering Neighbors. Building Hope.

Hope Partnership aims to provide a holistic continuum of care to end homelessness and poverty in Central Florida. We connect service providers, businesses, investors, and clients with evidence-based solutions and trauma-informed care practices to strengthen communities, empower our neighbors, and build hope.

We believe everyone in our community deserves a safe place to call home.

### **OUR PROGRAMS**



Hope Cares provides emergency relief to those experiencing homelessness and poverty.

#### Services include:

- Homeless Outreach and Navigation
- Hope Cares Days—every Monday from 10am—1pm at 2420 Old Vineland Road



IDignity Osceola assists those experiencing homelessness in poverty by navigating the complexities of obtaining their personal identification.

### Services include:

- Florida Identification Cards Birth Certificates

Hope Center provides longer term stabilization services to those experiencing homelessness and poverty.



### Services include:

- Homeless Prevention and Diversion

- Rapid Rehousing Case Management for Families Connect Wellness (mental health services) Coordinated Entry HUB- Last Thursday of the Month 1:30pm-4:00pm at 122 W. Sproule Street



Hope Works provides employment and vocational training services.

#### Services include:

- **Employment Referrals**
- Day Labor Opportunities Vocational Training







Hope Builds is working to provide attainable housing units.
Current Projects: Motel Convérsion

Hope Strategies provides advocacy, education and coalition building to address systemic policies perpetuating homelessness, poverty, and inequity.

Hope Properties provides trauma-responsive property management to our attainable housing properties.

### FOR MOST CURRENT PROGRAM INFORMATION, AND TO SCHEDULE AN APPOINTMENT VISIT WWW.THEHOPEPARTNERSHIP.ORG

For all services (except Hope Cares Day) 122 W. Sproule St. Kissimmee, FL 34741

321-677-0245 moreinfo@hope192.com www.thehopepartnership.org Hope Cares Day (Mondays, 10am-1pm) 2420 Old Vineland Road Kissimmee, FL 34746



Providing access to Health Care services and improving the health & well-being of the community with emphasis on the uninsured and underinsured.

### **Services**

- Primary Care
- Behavioral Health
- Dental Care
- Family Planning
- HIV Care
- Maternity Care
- Podiatrist
- Pediatrics
- · Referral Management
- Pharmacy Discounts
- Pharmacy
- Immunizations
- Telemedicine (at all locations)

### **Primary Care Medical Home**

Model of Care designed to improve coordination of your health care and well-being.

Medical Care Team: Physician, Nurse, Medical Assistant/Health Support Tech, Front Desk Clerk, Referral Coordinator

We accept Medicare, Medicaid and most major insurances.

### Appointment Line:

407-943-8600

OsceolaHealthCare.org Hablamos Español



Visit our Website

### **Locations**

### KISSIMMEE-STADIUM PLACE 1501-1507 Bill Beck Blvd.

Kissimmee, FL 34744

- Eligibility
- Behavioral Health
- Maternity Care
- OBGYN
- Family Planning
- Primary Care
- Pediatric Services
- Podiatry
- Pharmacy
- Optometry (Coming Soon!)

#### **POINCIANA**

109 N. Doverplum Ave. Poinciana, FL 34758

- Eligibility
- · Behavioral Health
- Maternity Care
- Family Planning
- Primary Care
- Pediatric Services
- Dental Services
- Podiatry
- Pharmacy Services

### **ORANGE BLOSSOM TRAIL**

201 Hilda St. Suite 25 Kissimmee, FL 34741

- Primary Care
- Family Planning

#### **BUENAVENTURA LAKES**

2622 Simpson Rd. Kissimmee, FL 34743

- Primary Care
- Behavioral Health
- Pediatrics



Visit us on Facebook

#### INTERCESSION CITY

1703 Business Center Ln. Kissimmee, FL 34758

- Primary Care
- · Behavioral Health
- Dental Services
- Family Planning

#### ST. CLOUD

1050 Grape Ave. St. Cloud, FL 34741

- Eligibility
- Family Planning
- Primary Care
- Pediatric Services
- Dental Services

### **KISSIMMEE DENTAL**

1875 Fortune Road Kissimmee, FL 34744

### **BACKLOT APARTMENTS**

8600 W. Irlo Bronson Mem. Hwy. Kissimmee, FL 34747

- Primary Care
- Telemedicine

### **CAMERON PRESERVE**

4303 Cameron Preserve Cir. Kissimmee, FL 34746

- Primary Care
- Family Planning

### PARK PLACE BEH. HEALTH

109 N. Doverplum Ave. Poinciana, FL 34758

Primary Care



# OSCEOLAIS BUILDING BACK BETTER!

Osceola County is part of an elite group of 21 coalitions that the Biden Administration is backing to boost the nation's economic recovery and rebuild American communities.



Osceola and its Coalition partners are dedicated to speeding up the process of researching, developing, and making semiconductor components. They're focusing their efforts at NeoCity in Osceola County, a tech hub in central Florida that covers a huge 500acre area. NeoCity is well positioned to lead the way in producing these important computer parts right here in the United States.

Why is this so crucial? Well, semiconductors are like tiny brains in devices such as phones and computers. Right now, there's not enough of them, and we rely on other countries like China to supply them. This project is like a major step towards making these parts ourselves, which is vital for both Florida and the entire United States

As the region continues to advocate for bold investments in our nation's semiconductor manufacturing capacity, including the recently approved CHIPS Act, Osceola finds itself leading the region's high-tech ambitions, embracing its tagline "be first to what's next."



















